

# IT Service Engineering (m/f/x) 20h

Support our teachers and students with your know-how.

FH OÖ IT GmbH

Fakultät für Wirtschaft und Management

IT Services

## Your Tasks

As an IT service technician in our motivated team, you will be responsible for the installation, maintenance and troubleshooting of IT systems and networks. In addition to supporting our employees and students as the first point of contact for technical problems, you will also classify and delegate these problems, provide telephone support and solve challenges remotely or on site. You will also carry out regular system checks, update software and hardware components and carefully document your work. You will also be jointly responsible for the distribution of software packages and software images on individual physical and virtual systems. You enjoy working independently, in a structured and solution-oriented manner on various IT projects, which is an exciting change of pace for you. You will also find yourself involved in the technical implementation and support of events and digital meetings.

## Your Profile

You have completed training with an IT focus (vocational training, school-leaving examination or apprenticeship qualification). Several years of relevant professional experience as an IT technician is an advantage. You have a sound knowledge of IT infrastructure, are proficient in various operating systems and network technologies and can solve complex technical problems effectively. A high degree of customer orientation, communication skills and the ability to work in a dynamic environment are essential for this position. Working as a team player and a strong service orientation round off your communicative profile in the working languages German and English. You are reliable, flexible and show commitment. You are open to further training.

## Key Facts

### Salary

Salary on a full-time basis € 3000,- / month

### Requirements

Completion of apprenticeship or vocational secondary school

### Location

Fakultät für Wirtschaft und Management,  
Wehrgrabengasse 1-3,  
4400 Steyr

### Employment type

Part-time

### Contact person

Ing. Mag.a (FH) Maria Henatbichler

### Telephone number

+43 5 0804 33020

### Degree program / Department

IT Services

**Because switching off & on doesn't always help.**



FH OÖ IT GmbH

**Jobs that move you forward.**

We look forward to receiving your application