



Bachelor's Degree Programme

Program me	Course unit code	Course unit title	Course type	Semester (level)	Level	ECTS	Page
Controlling, Accounting and Financial Management (Bachelor, Steyr Campus)							
CRF.ba	ENE2UE	English 2 - Intermediate professional communication skills	Practice- oriented	2	Bachelor	3	5
CRF.ba	ENV4UE	English 4 - Proficient professional communication skills	Practice- oriented	4	Bachelor	2,5	6
CRF.ba	INT2IL	Intercultural Management	Integrated course	2	Bachelor	1,5	7
Global Sa	les and Marke	ting Bachelor (Bachelor, Steyr Cam	pus)				
GSM.ba	ADT2IC	Applied Digital Technologies	Integrated course	2	Bachelor	2	8
GSM.ba	BBM2IC	Instruments of B2B Marketing and Communication	Integrated course	2	Bachelor	3	9
GSM.ba	BDM4IC	Digital Marketing	Integrated course	4	Bachelor	3	10
GSM.ba	BIS4PR	Business Information Systems	Practice- oriented	4	Bachelor	3	11
GSM.ba	CEC4IC	Circular Economy	Integrated course	4	Bachelor	1	12
GSM.ba	EAT4IT	Acquisition Techniques	Individual Training	4	Bachelor	1	13
GSM.ba	EXP4IT	Selling and Managing Export Partners	Individual Training	4	Bachelor	2	14
GSM.ba	FIN2IC	Finance 1 - Accounting and Taxation	Integrated course	2	Bachelor	2	15
GSM.ba	FIN4IC	Finance 3 – Finance Management and Controlling	Integrated course	4	Bachelor	2	16
GSM.ba	ISF4IC	Selected Innovations of Smart Factory	Integrated course	4	Bachelor	2	17
GSM.ba	LAW4IC	Introduction to Buisness Law	Integrated course	4	Bachelor	3	18
GSM.ba	LGE4IT	Lead Generation	Individual Training	4	Bachelor	1	19
GSM.ba	MBI2IC	Market and Business Intelligence	Integrated course	2	Bachelor	5	20
GSM.ba	MEC2IC	Introduction to Mechatronics and Industrial Automation	Integrated course	2	Bachelor	3	21

Program me	Course unit code	Course unit title	Course type	Semester (level)	Level	ECTS	Page
Global Sales and Marketing Bachelor (Bachelor, Steyr Campus)							
GSM.ba	MSC2IC	Managing Sales Channels	Integrated course	2	Bachelor	3	22
GSM.ba	RIS4IC	Managing Risks in International Sales	Integrated course	4	Bachelor	2	23
GSM.ba	SAL4IT	Selling Knowledge-intense Products and Services	Individual Training	4	Bachelor	2	24
GSM.ba	TAW4IC	Trading Areas in a Worldwide Comparison	Integrated course	4	Bachelor	2	25
Internation	nal Logistics	Management (Bachelor, Steyr Camp	•				
ILM.ba	ENG2UE	Englisch II	Practice- oriented	2	Bachelor	3	26
ILM.ba	ENG4UE	English conversation	Practice- oriented session	4	Bachelor	2	27
ILM.ba	IO-ACC	Austrian Culture and Civilization	Integrated course	2	Bachelor	4	28
ILM.ba	IO-B2B	Global B2B-Marketing	Practice- oriented	2	Bachelor	2	29
ILM.ba	IO-CM	Conflict Management	Seminar	2	Bachelor	3	30
ILM.ba	IO-ENT	Entrepreneurship & Business Entry Models	Integrated course	2	Bachelor	2	31
ILM.ba	IO-GB	German for Beginners	Integrated course	2	Bachelor	4	32
ILM.ba	IO-GLI	German Lower Intermediate	Integrated course	2	Bachelor	4	33
ILM.ba	IO-ECO	Applied Economics: Uniting Theoretical Concepts with Real- World Development	Integrated course	2	Bachelor	3	34
ILM.ba	IO-IM	Intercultural Management: Mastering Strategy in Intercultural Environments	Lecture	2	Bachelor	3	35
ILM.ba	IO-LS	Leadership	Integrated course	2	Bachelor	3	36
ILM.ba	IO-PRS	Presentation Skills	Integrated course	2	Bachelor	1	37
ILM.ba	IO-PSY	Applied Psychology	Integrated course	2	Bachelor	1	38

Program me	Course unit code	Course unit title	Course type	Semester (level)	Level	ECTS	Page
Marketing and Digital Business (Bachelor, Steyr Campus)							
MAB.ba	DMT2LB	Datamanagement II	Laboratory session	2	Bachelor	2	39
MAB.ba	ENG2UE	English II - basics	Practice- oriented session	2	Bachelor	3	40
MAB.ba	ENG4UE	English 4	Practice- oriented session	4	Bachelor	2	41
Process N	1anagement a	nd Business Intelligence (Bachelor	, Steyr Campu	s)			
PMBI.ba	EN2UE	English 2	Practice- oriented session	2	Bachelor	2	42
PMBI.ba	EN4LB	English 4	Laboratory session	4	Bachelor	4	43
Smart Pro	duction and M	1anagement (Bachelor, Steyr Camp	ous)				
SPMT.ba	ENA4UE	Advanced Business English II	Practice- oriented session	4	Bachelor	3	44
SPMT.ba	ENG2UE	Business English II	Practice- oriented session	2	Bachelor	3	45
Controllin	ng, Accounting	and Financial Management (Bache	elor - Part Time	e, Steyr Ca	mpus)		
CRF.ba	BB INT2IL	Intercultural Management	Integrated course	2	Bachelor	1,5	46
Internatio	International Logistics Management (Bachelor - Part Time, Steyr Campus)						
ILM.ba	BB ENG2UE	Englisch II	Practice- oriented session	2	Bachelor	3	47
Marketing	g and Digital B	usiness (Bachelor - Part Time, Steyı	Campus)				
MAB.ba	DMT2LB	Datamanagement II	Laboratory session	2	Bachelor	2	48
Process N	1anagement a	nd Business Intelligence (Bachelor		eyr Camp	us)		
PMBI.ba	BB EN2UE	English 2	Practice- oriented	2	Bachelor	2	49
PMBI.ba	BB EN4LB	English 4	Laboratory session	4	Bachelor	4	50
Smart Pro	duction and M	1anagement (Bachelor - Part Time, 9	Steyr Campus)			
SPMT.ba	ENA4UE	Advanced Business English II	Practice- oriented session	4	Bachelor	3	51
SPMT.ba	ENG2UE	Business English II	Practice- oriented session	2	Bachelor	3	52

Master's Degree Programme

Program me	Course unit code	Course unit title	Course type	Semester (level)	Level	ECTS	Page
Operation	Operations Management (Master, Steyr Campus)						
OMT.ma	LOP2IL	Lean Operations Management GERMAN	Lecture	2	Master	3	53
OMT.ma	LSH2IL	Leadership GERMAN	Lecture	2	Master	3	54
Digital Bu	siness Manag	ement (Master - Part Time, Steyr Ca	mpus)				
DBM.ma	DWL1	Sustainable Development Goals	Integrated course	2	Master	3	55
Global Sa	les and Marke	eting Master (Master - Part Time, Ste	yr Campus)				
GSMM.m	BB_BIS2IT	Business Simulation	Individual Training	2	Master	3	56
GSMM.m a	BB_BRM2IC	Brand Management	Integrated course	2	Master	2	57
GSMM.m	BB_CHM2IC	Change Management	Integrated course	2	Master	3	58
GSMM.m	BB_ECO2IC	Economics	Integrated course	2	Master	4	59
GSMM.m	BB_ILA2IC	International Law	Integrated course	2	Master	2	60
GSMM.m a	BB_MSP2IC	Marketing and Sales Performance Measurement	Integrated course	2	Master	3	61
GSMM.m a	BB_RLNIT	Resilience Lab/Negotiation in crisis	Individual Training	2	Master	2	62
GSMM.m a	BB_SAE2IC	Sales Enablement	Integrated course	2	Master	2	63
Human R	esource Mana	gement (Master - Part Time, Steyr C	ampus)				
HRM.ma	EXP3IL	Expatriate Management	Integrated course	3	Master	2	64
HRM.ma	GHR2IL	Global HRM	Integrated course	2	Master	1,5	65

English 2 - Intermediate professional communication skills (ENE2UE)

Degree course	CRF.ba
Course title	English 2 - Intermediate professional communication skills
Course code	ENE2UE
Level	Bachelor
Term	SS25
Lecturer	Sarah Ann Grafinger, Sarah Habsburg-Lothringen
Contact hours per week	3
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Change Management
Giving and receiving feedback in presentations
Corporate Social Responsibility
Green Washing - Company Image
Corporate Governance
Public companies - Direction and control
Sarbanes-Oxley Act and Corporate Financial responsibility
The role of shareholders

Prerequisites:

English 4 - Proficient professional communication skills (ENV4UE)

Degree course	CRF.ba
Course title	English 4 - Proficient professional communication skills
Course code	ENV4UE
Level	Bachelor
Term	SS25
Lecturer	Mailys Océane Senanayake, Genna Anneliese LaRocca
Contact hours per week	2
ECTS credits	2,5
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Individual student generated topics
Leadership, power and responsibility
Developing proficiency in debating skills
Risk management
Advanced negotiation skills
Presentations based on specific business/economic topics

Prerequisites:

Intercultural Management (INT2IL)

Degree course	CRF.ba
Course title	Intercultural Management
Course code	INT2IL
Level	Bachelor
Term	SS25
Lecturer	Wolfgang Schwaiger
Contact hours per week	1
ECTS credits	1,5
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	German/English
Places for international students	5

Learning objectives:

n.a.

Content:

Internationalization and globalization of business

Forms of international business activity

Specifics of doing business in emerging markets (economic framework, legal framework)

Analysis of opportunities and risks in these markets

 $\label{thm:conditional} Entrepreneurial \ challenges \ through \ international \ business \ activities \ -\ effects \ on \ selected \ management \ areas$

Procedure models for market entries

Internationalization of financial management - outsourcing and offshoring of financial activities

Prerequisites:

Applied Digital Technologies (ADT2IC)

Degree course	GSM.ba
Course title	Applied Digital Technologies
Course code	ADT2IC
Level	Bachelor
Term	SS25
Lecturer	Thomas Ramminger, Michael Amann-Langeder
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Principal concept behind generating and distributing web content Technical background of system components: servers, clients, protocols, markup language HTML, cascading style sheets, JavaScript, static/dynamic pages, data bases, integrating web services, ...

 $\ensuremath{\mathbb{Z}}$ Different web content: webpages, discussion forums, photo galleries, wikis, web applications, integration of web services, ...

Content management systems (CMS)

2 Al powered systems for content management and creation

Developing an own website with gradually increasing functionality and complexity

Prerequisites:

Instruments of B2B Marketing and Communication (BBM2IC)

Degree course	GSM.ba
Course title	Instruments of B2B Marketing and Communication
Course code	BBM2IC
Level	Bachelor
Term	SS25
Lecturer	Andreas Zehetner
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

- 2 Products product criteria, product lines and extension
- 🛚 Services challenges, opportunities and specific rules
- 2 Basics of innovation processes sustainable product development
- Principles of branding

Methods for pricing products and services

- ☑ Marketing communications channels and instruments in a global B2B environment
- 2 Principles of social media Marketing
- 2 Recent developments in B2B Marketing

Prerequisites:

Digital Marketing (BDM4IC)

Degree course	GSM.ba
Course title	Digital Marketing
Course code	BDM4IC
Level	Bachelor
Term	SS25
Lecturer	Philipp Pfaller, Christopher Korntner-Kanitz
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

- 2 Basics of Digital Marketing in the B2B context
- Success Factors and Goals of Digital Marketing
- 2 Digital Marketing Concept
- Instruments of Digital Marketing
- 2 E-commerce, with focus on B2B
- 2 Actual topics in Digital Marketing

Prerequisites:

Business Information Systems (BIS4PR)

Degree course	GSM.ba
Course title	Business Information Systems
Course code	BIS4PR
Level	Bachelor
Term	SS25
Lecturer	Simon Hartl, Michael Amann-Langeder, Thomas Ramminger
Contact hours per week	3
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Giving students an overview of engineering and business information systems widely used in industry. Using classroom examples they learn to understand the typical functionality of the discussed systems, their position within a company's IT structure and their relation to sales and marketing. Special attention is paid to the CRM (Customer Relationship Management) and ERP (Enterprise Resource Planning) and other systems relevant for sales and marketing. It is intended to let the students gain practical experience in a virtual enterprise using software e.g. from SAP.

Topics:

- Customer Relationship Management (CRM)
- Enterprise Resource Planning (ERP)
- Systems relevant for sales and marketing

Prerequisites:

Circular Economy (CEC4IC)

Degree course	GSM.ba
Course title	Circular Economy
Course code	CEC4IC
Level	Bachelor
Term	SS25
Lecturer	Peter Hutterer, Doris Ehrlinger
Contact hours per week	1
ECTS credits	1
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	9

Learning objectives:

n.a.

Content:

- $\ensuremath{\overline{\boxtimes}}$ Fundamentals of a circular economy and challenges from a Marketing and Sales point of view
- Tenablers of Sustainability and a circular economy
- The 10 Rs: The starting point of a Circular Business Model
- 2 Circular Business Model development
- © Circularise a linear business model: Implementation and change management

from existing to circular business models

- Driving innovation through impactful solutions
- 2 Basic Circular Economy KPIs (social measures, environmental

measures, economic measures)

Prerequisites:

Acquisition Techniques (EAT4IT)

Degree course	GSM.ba
Course title	Acquisition Techniques
Course code	EAT4IT
Level	Bachelor
Term	SS25
Lecturer	Harald Josef Hammer
Contact hours per week	1
ECTS credits	1
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

Export partner and Customer acquisition process, particularly for the phases Finding, First Contact and Needs Analysis both in traditional and digital manner:

- 2 Elevator Pitch,
- SPIN Concept (Situation, Problem, Implication and Need)
- Linked and Telegram first contacts accomplishments
- 2 Cold Calling Techniques,
- 🛮 Relationship building, also in a virtual world
- 2 Contacting Export partners via Telephone, MS Teams

Prerequisites:

Selling and Managing Export Partners (EXP4IT)

Degree course	GSM.ba
Course title	Selling and Managing Export Partners
Course code	EXP4IT
Level	Bachelor
Term	SS25
Lecturer	Harald Josef Hammer
Contact hours per week	2
ECTS credits	2
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Export Partner Customer Journey overview
- $\ensuremath{\overline{2}}$ Buying Center / Selling Centre approaches applied to export partners and end customers
- Trom technical specifications to USP and UBR (unique Buying Reason)

for export partners and end customers

- 2 Offer design and elevator statement
- 2 BANT, BATNA, COPA, SPIN
- 2 Negotiation techniques: Neanderthal, Harvard
- Basics of virtual negotiations with Export Partners
- Design of efficient product trainings to export partners

Prerequisites:

Finance 1 - Accounting and Taxation (FIN2IC)

Degree course	GSM.ba
Course title	Finance 1 - Accounting and Taxation
Course code	FIN2IC
Level	Bachelor
Term	SS25
Lecturer	Clemens Redl
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	9

Learning objectives:

n.a.

Content:

Business organizations, stakeholders, goal setting

- Controlling and financial Management
- $\ensuremath{\mathbb{Z}}$ Financial statements (Balance sheet, income statement, statement of cash-flows)
- National accounting principles (Austrian Law)
- Transactions and documents
- System of double entry accounting
- 2 Preparing a balance-sheet and an income statement
- 2 Analysis of financial statements by the use of ratios
- 2 Principles of corporate taxation

Prerequisites:

Finance 3 – Finance Management and Controlling (FIN4IC)

Degree course	GSM.ba
Course title	Finance 3 – Finance Management and Controlling
Course code	FIN4IC
Level	Bachelor
Term	SS25
Lecturer	Clemens Redl
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	9

Learning objectives:

n.a.

Content:

- 2 Principles of financial planning
- 12 the time value of money
- 2 Capital budgeting methods
- $\ensuremath{\mathbb{Z}}$ Methods using time value of money (Net present value, Internal rate of return, ...)
- Methods not using time value of money
- 2 Qualitative decision factors
- Impacts of investments on balance sheet, income statement and cash flow statement
- Types of corporate financing (shares, bonds, loans, ...)
- Indicators for financial success and capital market orientated funding rules

Prerequisites:

Selected Innovations of Smart Factory (ISF4IC)

Degree course	GSM.ba
Course title	Selected Innovations of Smart Factory
Course code	ISF4IC
Level	Bachelor
Term	SS25
Lecturer	Markus Vorderwinkler, Michael Eckl
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	9

Learning objectives:

n.a.

Content:

Giving students insight into the following technologies of a Smart Factory:

- Computer Aided Design
- Virtual, Augmented and Mixed Reality
- Additive Manufacturing
- ☑ Simulation based decision support for sales and marketing
 Each topic will be taught both by providing background information as well
 as by letting students gain own experience with hands-on teaching examples
 (e. g. developing a parametric, volume-based CAD model, printing a 3D object,
 developing a simulation model). The topic of additive manufacturing /
 3D printing will be enriched by a visit to e.g. the Grand Garage Linz where

Prerequisites:

Introduction to Buisness Law (LAW4IC)

Degree course	GSM.ba
Course title	Introduction to Buisness Law
Course code	LAW4IC
Level	Bachelor
Term	SS25
Lecturer	Philip Aumüllner
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

- 2 contract law in general and sales contracts
- $\ensuremath{\mathbb{Z}}$ defects liability, tort law and product liability
- 2 company law and M&A transactions
- $\ensuremath{\mathbb{Z}}$ property law (ownership, possession) and intellectual property (patents, trademarks)
- 🛚 dispute resolution, especially arbitration
- 2 business related criminal law and compliance management
- international contracts in ROR (case: international plant construction contract)

Prerequisites:

Lead Generation (LGE4IT)

Degree course	GSM.ba
Course title	Lead Generation
Course code	LGE4IT
Level	Bachelor
Term	SS25
Lecturer	Andreas Zehetner, Georg Feichtinger
Contact hours per week	1
ECTS credits	1
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

 $\ensuremath{\mathbb{Z}}$ Lead generation through social media marketing (using digital technologies and AI solutions)

 $\ensuremath{\square}$ Lead generation through cold calling (Contacting, building relationships, organizing appointments, tools for efficient cold calls)

Prerequisites:

Market and Business Intelligence (MBI2IC)

Degree course	GSM.ba
Course title	Market and Business Intelligence
Course code	MBI2IC
Level	Bachelor
Term	SS25
Lecturer	Christopher Korntner-Kanitz, Margarethe Überwimmer, Piotr Kwiatek
Contact hours per week	4
ECTS credits	5
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	9

Learning objectives:

n.a.

Content:

This course is a B2B focused approach to marketing and market research. Students will be introduced to several analysis techniques and be enabled to conduct these analyses by themselves.

- 🛮 Role and necessity of Market and Business Intelligence in B2B enterprises
- The marketing research process, milestones of research projects
- Marketing and sales problems translated into research questions
- 2 Secondary and primary research (qualitative and quantitative) major instruments and tools in both approaches
- Scaling techniques and overview of sampling methods and processes
- 🛮 Questionnaires to collect data according to defined research questions
- Basics of descriptive statistics and multivariate analysis techniques
- Design and execution of a basic survey research project
- Data analysis using statistical methods, inferential statistics for market research (estimation and testing), correlation analysis
- 2 Comprehensive market research reports and presentation of data to an

Prerequisites:

Introduction to Mechatronics and Industrial Automation (MEC2IC)

Degree course	GSM.ba
Course title	Introduction to Mechatronics and Industrial Automation
Course code	MEC2IC
Level	Bachelor
Term	SS25
Lecturer	Markus Vorderwinkler, Sabine Zerobin
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Content:

Giving students an overview of mechatronical components and systems commonly used in industrial automation. Enable them to understand the basic functional principles of typical system and machine elements, sensors, actuators, control systems and industrial communication networks.

Topic: systems and machine elements

- Systems: pick & place systems, industrial robots, intralogistics systems
- Construction elements: profiles, enclosures, grippers, gearwheels, transfer belts, clampings

Topic: industrial sensors, measurement and inspection systems

- Basic sensors and measurement principles for displacement; position and proximity; acceleration, velocity and motion; force, torque, weight; voltage and current; temperature; humidity; light, radiation; gas and fluid flows
- Higher level / integrated sensors: position, presence, vibration and sound; power and energy
- Principle of machine vision: surface inspection, 3D-scanning, object recognition and tracking
- Material inspection by X-Ray and MRT
- Sensors and systems for object identification and data exchange: barcode, data matrix code, RFID
- Signal conditioning and processing

Topic: industrial actuators

- AC/DC drives, stepper motors, servo drives
- power electronics and motor controllers
- hydraulic and pneumatic actuators

Topic: industrial control and communication systems

- The control pyramid
- Programmable Logic Controllers (PLC), Manufacturing Execution Systems (MES), Data

Managing Sales Channels (MSC2IC)

Degree course	GSM.ba
Course title	Managing Sales Channels
Course code	MSC2IC
Level	Bachelor
Term	SS25
Lecturer	Robert Füreder, Christian Stadlmann
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Key Account Management

- 2 Reasons for, aims and effects of key account management
- 2 Strategic, organizational and personnel aspects of key account management
- Means of identifying strategic customers
- Instruments to analyze key customers
- Identification and establishment of key account teams

Sales Partner Management

2 Aspects of sales partner management (legal, financial, logistical, regional,

...)

- Identification and selection of sales partners
- Development and Controlling of partnerships
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Prerequisites:

Managing Risks in International Sales (RIS4IC)

Degree course	GSM.ba
Course title	Managing Risks in International Sales
Course code	RIS4IC
Level	Bachelor
Term	SS25
Lecturer	Karin Palmetshofer-Hörschinger
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

 $\ensuremath{\mathbb{Z}}$ Different risks in International Sales (country, commercial, currency and transport risks)

- Evaluation of different risks
- Protection against these risks
- ☑ Costs for each protection tool
- Application of knowledge to different cases

Prerequisites:

Selling Knowledge-intense Products and Services (SAL4IT)

Degree course	GSM.ba
Course title	Selling Knowledge-intense Products and Services
Course code	SAL4IT
Level	Bachelor
Term	SS25
Lecturer	Robert Füreder, Piotr Kwiatek
Contact hours per week	2
ECTS credits	2
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

Technical and Sales Training based on a Real Company Case (High-end technical product and service)

2 Students experience the functions of Buying Center/ Selling Center structures in practical application by learning to know a Real Case situation (business background, technology involved, real product training by a top Austrian producer of high-end machines...)

 $\ensuremath{\mathbb{Z}}$ How to sell technical products (How can product training be transferred into sales situations)

How to define an appropriate offer for a complex product/service package

2 Price politics and importance of price for buying process

The politics and importance of price is

Prerequisites:

Trading Areas in a Worldwide Comparison (TAW4IC)

Degree course	GSM.ba
Course title	Trading Areas in a Worldwide Comparison
Course code	TAW4IC
Level	Bachelor
Term	SS25
Lecturer	Georg Weingartner
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Tree trade areas worldwide
- o Assessment of possible market entry barriers
- o Assessment of opportunities arising from Trade Areas
- ② Different methods in order to hedge export risks, like:
- o Letter of Credits
- o Bank guarantees
- o Private credit insurance
- o Public credit insurance (e.g. ÖKB)
- o Currency hedging
- o Factoring
- o Incoterms
- o Cryptocurrencies

Prerequisites:

Englisch II (ENG2UE)

Degree course	ILM.ba
Course title	Englisch II
Course code	ENG2UE
Level	Bachelor
Term	SS25
Lecturer	Sarah Ann Grafinger, Samantha Einwagner
Contact hours per week	3
ECTS credits	3
Course type	Practice-oriented session
Examinations	oral or written examination
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Compulsory excursion to company (minimum one excursion preferably two)
- Optional support course available for students needing additional guidance / help in English

Prerequisites:

English conversation (ENG4UE)

Degree course	ILM.ba
Course title	English conversation
Course code	ENG4UE
Level	Bachelor
Term	SS25
Lecturer	Nicholas Allen
Contact hours per week	2
ECTS credits	2
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	3

Learning objectives:

n.a.

Content:

- Vocabulary extension
- Meetings and negotiations
- Formal debating
- Job application
- Self presentation in traditional recruitment and assessment centers
- Language structure (reported speech, linking, contrasting, academic writing, correction techniques)

Prerequisites:

Austrian Culture and Civilization (IO-ACC)

Degree course	ILM.ba
Course title	Austrian Culture and Civilization
Course code	IO-ACC
Level	Bachelor
Term	SS25
Lecturer	Hannes Hofstadler
Contact hours per week	2
ECTS credits	4
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

Students will be familiar with the significant figures, personalities and dates of Austrian geography and history

Students will become acquainted with Austria's culture and society

Students will have an insight into Austria's political and economic life

Students will learn about Austrian traditions, customs and etiquette

Stimulation and promotion of cultural open mindedness

Improvement of intercultural communication

Acquiring an overall picture of the geographical and historical situation of the Austrian Republic by means of dealing with selected examples

Dealing with specific examples of Austria's politics, economy, culture and society

Reflection on the identity and value systems of the students' own linguistic and cultural background as compared to Austria

Prerequisites:

Global B2B-Marketing (IO-B2B)

Degree course	ILM.ba
Course title	Global B2B-Marketing
Course code	IO-B2B
Level	Bachelor
Term	SS25
Lecturer	Sophie Wiesinger
Contact hours per week	1
ECTS credits	2
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

- Understanding the impact of a global environment on B2B-Marketing
- 2 Adapting B2B-Marketing instruments according to different requirements of a global market scenario
- Discussing strategic and operative B2B-Marketing in the light of different socio-political-cultural environments
- E.g. Methods of global marketing research, global products local customers, interculturally adjusted marketing, international marketing mix, strategy of global market development

Prerequisites:

Conflict Management (IO-CM)

Degree course	ILM.ba
Course title	Conflict Management
Course code	IO-CM
Level	Bachelor
Term	SS25
Lecturer	Jutta Höllriegl
Contact hours per week	2
ECTS credits	3
Course type	Seminar
Examinations	continuous assessment
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

This seminar aims at achieving tools for handling different kinds of conflicts in different fields of life (living together, different nationalities, working together, etc.). It ranges from cognitive understanding to practical exercises and "field studies" of actual conflicts; the ultimate goal is to know what to do and how to solve / ease a conflict-ridden situation:

Communication exercises / filter / prejudices

Expressing (negative) feelings, feedback & rules

Conflict models of Schwarz

Levels of conflict and consequences - Glasl

Role plays

Working on actual conflicts and develop strategies to find solutions or cope with them.

Prerequisites:

Entrepreneurship & Business Entry Models (IO-ENT)

Degree course	ILM.ba
Course title	Entrepreneurship & Business Entry Models
Course code	IO-ENT
Level	Bachelor
Term	SS25
Lecturer	Ahu Seda Genis-Gruber
Contact hours per week	2
ECTS credits	2
Course type	Integrated course
Examinations	written examination
Language of instruction	English
Places for international students	20

Learning objectives:

Course Aim:

- 1. Understanding the importance of Startup Business and International Management
- 2. Founding Strategies for emerging markets
- 3. Trends and developments facing international managers and startups
- 4. Creating the perfect pitch
- 5. Strategies for SMEs and value creation in alliances
- 6. International Human Resource Management applications
- 7. Negotiation and Effective Conflict Resolution methods
- 8. Intrapreneurial Thinking
- 9. Getting ability to run a Startup in Austria

Content:

For an effective entrepreneurial and organizational management, the analysis of recent developments and trends within hypercompetitive global arena will be carried out in the classes through text and case studies. The expanding Startup Community among the geographies, and rapidly growing economies requires new management applications and entrepreneurial spirit. Entrepreneurship-, Startup- and Cross Cultural Management Strategies will be evaluated in the context of global changes and the development of future markets.

Prerequisites:

German for Beginners (IO-GB)

Degree course	ILM.ba
Course title	German for Beginners
Course code	IO-GB
Level	Bachelor
Term	SS25
Lecturer	
Contact hours per week	2
ECTS credits	4
Course type	Integrated course
Examinations	written examination
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

Students learn to communicate in a range of situations in both public and private context as well as in education oriented situations

Students learn to read and understand written texts at beginner's level

Students will be able to practice writing simple texts for communicative situations

Students will acquire a command of basic grammar of German

Acquisition and development of basic vocabulary

Structure:

Pronunciation practice

Role-plays aimed at internalization of oral contexts

The course will aim to deal with input related specifically to the needs and interests of the group

Prerequisites:

German Lower Intermediate (IO-GLI)

Degree course	ILM.ba
Course title	German Lower Intermediate
Course code	IO-GLI
Level	Bachelor
Term	SS25
Lecturer	
Contact hours per week	2
ECTS credits	4
Course type	Integrated course
Examinations	written examination
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

Students learn to communicate in a range of situations in both public and private context as well as in education-oriented situations

Students learn to read and understand written texts at lower intermediate's level

Students will be able to practice writing texts

Students will acquire a command of grammar at intermediate's level

Acquisition and development of vocabulary at intermediate's level

Structure:

Role-plays aimed at internalization of oral contexts

The course will aim to deal with input related specifically to the needs and interests of the group

Prerequisites:

Applied Economics: Uniting Theoretical Concepts with Real-World

Development (IO-ECO)

Degree course	ILM.ba
Course title	Applied Economics: Uniting Theoretical Concepts with Real-World Development
Course code	IO-ECO
Level	Bachelor
Term	SS25
Lecturer	Matthias Unterbuchschachner
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	written examination
Language of instruction	English
Places for international students	20

The students understand

- the fundamental concepts of economics from a practical perspective.
- the fundamental microeconomic concepts related to markets, welfare and elasticities.
- the primary factor that determines economic development in real-world economies.
- the monetary system and the impact of money growth, inflation, and deflation.
- the role of the state can analyze the difference and effects of fiscal and monetary policy.

Teaching and learning methods:

- active participation, e.g. discussion of current economic topics
- written final exams & short presentation.

Lesson	Topics
1	Understanding Market Forces and Their Efficiency
2	Analyzing the Data of Macroeconomics
3	Economic Growth: The Role of Productivity and Public Policy
4	Exploring the IS-LM Model
5	The AS-AD Model: A Comprehensive Overview
6	The Financial System and the Impact of Monetary Policy
7	Written Exam
Extra	The European Union: Creation and Development of the European Project

Intercultural Management "MASTERING STRATEGY IN INTERCULTURAL ENVIRONMENTS" (IO-IM)

Degree course	ILM.ba
Course title	Intercultural Management "MASTERING STRATEGY IN INTERCULTURAL ENVIRONMENTS"
Course code	IO-IM
Level	Bachelor
Term	SS25
Lecturer	Ahu Seda Genis-Gruber
Contact hours per week	2
ECTS credits	3
Course type	Lecture
Examinations	written examination
Language of instruction	English
Places for international students	20

Learning objectives:

Course Aim:

- 1. Understanding the importance of International Management
- 2. Trends and developments facing international managers
- 3. Strategies for emerging markets
- 4. Strategies for SMEs and value creation in alliances
- 5. International Human Resource Management applications
- 6. Cross Cultural Communication
- 7. Negotiation and Effective Conflict Resolution methods

Content:

For an effective strategic and organizational management, the analysis of recent developments and trends within hypercompetitive global arena will be carried out in the classes through text and case studies. Cross cultural management and competitive strategies will be evaluated in the context of global changes, the expanding trade among the geographies, and rapidly growing economies in Asia that require new management applications.

The course will concentrate on topics:

- •Culture, cultural differences and their boundaries
- Cultural dimensions
- Cultural standards
- •Managing Interdependence "Social Responsibilities and Ethics"
- •Intercultural communication
- •International Negotiation
- •Teamwork with diverse team members

Leadership (IO-LS)

Degree course	ILM.ba
Course title	Leadership
Course code	IO-LS
Level	Bachelor
Term	SS25
Lecturer	Christine Ebner
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	20

Learning objectives:

This course is designed to provide an overview concerning leadership concepts in order to enable students to challenge and develop their leadership style and behavior with conceptual foundation.

By the end of the term students should be able to:

- distinguish between management behavior and leadership style
- ② be able to analyze leadership theories critically and challenge simple solutions to leadership based on the theoretical framework given
- understand the implications and consequences of different leadership styles
- ② be able to assess the effectiveness of leadership styles based on the development stage of an organization based on the level of managerial requirements
- ② understand reasons for resistance to change and have a framework of how to deal with this resistance productively
- 🛮 know about the function fundamental leadership tools, such as appraisal, counselling and MbO-

Content:

Overview on leadership

Leadership styles and behavior

classical and state-of-the-art theoretical models on leadership

Development stages of an organization and leadership

Tools and instruments of leadership

Leadership role model, values and ethics in leadership

What comes next? - Trends and tendencies for the next 10 years to come

Lecture, group assignments, case studies, students presentations, discussion

Presentation Skills (IO-PRS)

Degree course	ILM.ba
Course title	Presentation Skills
Course code	IO-PRS
Level	Bachelor
Term	SS25
Lecturer	Robert Füreder
Contact hours per week	1
ECTS credits	1
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

The students are able to deliver professional presentations in a business context. Students are able to use different media, that are appropriate in specific situations. They become confident in delivering long and difficult presentations. They are able to create a positive atmosphere and find the right balance between facts (hard facts) and feelings (soft facts). Students learn how to present and deliver the main messages via MS Teams (online).

Prerequisites:

Applied Psychology (IO-PSY)

Degree course	ILM.ba
Course title	Applied Psychology
Course code	IO-PSY
Level	Bachelor
Term	SS25
Lecturer	Kathrin Kordon
Contact hours per week	1
ECTS credits	1
Course type	Integrated course
Examinations	oral or written examination
Language of instruction	English
Places for international students	20

Learning objectives:

n.a.

Content:

This course is designed to provide an overview of applied psychology basics to prepare yourself for behavioral sciences, leadership, change management and human resources management activities. Furthermore, a brief overview on industrial sociology is given.

By the end of the term students should be able to:

- 2 comprehend behavior from a natural and human sciences viewpoint.
- know about different theoretical concepts of personality psychology
- understand the concept and development of motivation
- develop detailed knowledge about achievement motivation
- understand positive and negative impacts of EU- and DIS-STRESS
- learn how to deal with conflicts from a static and dynamic perspective
- understand the basic concepts of group dynamics and team development

Prerequisites:

Datamanagement II (DMT2LB)

Degree course	MAB.ba
Course title	Datamanagement II
Course code	DMT2LB
Level	Bachelor
Term	SS25
Lecturer	Gerald Petz, Dietmar Nedbal
Contact hours per week	2
ECTS credits	2
Course type	Laboratory session
Examinations	written examination
Language of instruction	German/English
Places for international students	8

Learning objectives:

n.a.

Content:

- •Overview of methods and tools for data analysis
- Handling and analysis of large amounts of data and faulty datasets
- •Business Intelligence: architecture, ETL, OLAP
- •Data mining: CRISP-DM
- •Overview of machine learning and application of selected methods (e.g. linear regression for sales prediction, classification of texts, etc.)

Prerequisites:

English II - basics (ENG2UE)

Degree course	MAB.ba
Course title	English II - basics
Course code	ENG2UE
Level	Bachelor
Term	SS25
Lecturer	Sarah Ann Grafinger, Kristal Fellinger
Contact hours per week	3
ECTS credits	3
Course type	Practice-oriented session
Examinations	written examination
Language of instruction	English
Places for international students	5

Learning objectives:

n.a.

Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Optional support course available for students needing additional guidance / help in English

Prerequisites:

English 4 (ENG4UE)

Degree course	MAB.ba
Course title	English 4
Course code	ENG4UE
Level	Bachelor
Term	SS25
Lecturer	Kevan Croton
Contact hours per week	2
ECTS credits	2
Course type	Practice-oriented session
Examinations	written examination
Language of instruction	English
Places for international students	3

Learning objectives:

n.a.

Content:

- Strong subject related focus
- Structured writing
- Intensive reading
- Rhetorical skills for the business leader
- Non profit areas and philanthropy
- Vocabulary extension
- Case discussions
- Noods bosed input

Prerequisites:

English 2 (EN2UE)

Degree course	PMBI.ba
Course title	English 2
Course code	EN2UE
Level	Bachelor
Term	SS25
Lecturer	Rory Marc Thomas, Mailys Océane Senanayake
Contact hours per week	2
ECTS credits	2
Course type	Practice-oriented session
Examinations	oral or written examination
Language of instruction	English
Places for international students	6

Learning objectives:

n.a.

Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

Prerequisites:

English 4 (EN4LB)

Degree course	PMBI.ba
Course title	English 4
Course code	EN4LB
Level	Bachelor
Term	SS25
Lecturer	Marina Kostic
Contact hours per week	3
ECTS credits	4
Course type	Laboratory session
Examinations	oral or written examination
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- The responsibility of Power
- Risk
- Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Specialist topics related to chosen focus
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- Extended reading and writing assignments will constitute an important feature of the course

Prerequisites:

Advanced Business English II (ENA4UE)

Degree course	SPMT.ba
Course title	Advanced Business English II
Course code	ENA4UE
Level	Bachelor
Term	SS25
Lecturer	Frank Cromack
Contact hours per week	2
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	4

Learning objectives:

n.a.

Content:

- The responsibility of Power
- Risk Management
- Corporate Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English

Prerequisites:

Business English II (ENG2UE)

Degree course	SPMT.ba
Course title	Business English II
Course code	ENG2UE
Level	Bachelor
Term	SS25
Lecturer	Kristina Jilly
Contact hours per week	2
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	4

Learning objectives:

n.a.

Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

Prerequisites:

Intercultural Management (BB INT2IL)

Degree course	CRF.ba
Course title	Intercultural Management
Course code	BB INT2IL
Level	Bachelor
Term	SS25
Lecturer	Wolfgang Schwaiger
Contact hours per week	1
ECTS credits	1,5
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	German/English
Places for international students	5

Learning objectives:

n.a.

Content:

Internationalization and globalization of business

Forms of international business activity

Specifics of doing business in emerging markets (economic framework, legal framework)

Analysis of opportunities and risks in these markets

 $\label{thm:conditional} Entrepreneurial challenges through international business \ activities \ -\ effects \ on \ selected \ management \ areas$

Procedure models for market entries

Prerequisites:

Englisch II (BB ENG2UE)

Degree course	ILM.ba
Course title	Englisch II
Course code	BB ENG2UE
Level	Bachelor
Term	SS25
Lecturer	Samantha Einwagner, Kristal Fellinger
Contact hours per week	3
ECTS credits	3
Course type	Practice-oriented session
Examinations	oral or written examination
Language of instruction	English
Places for international students	7

Learning objectives:

n.a.

Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Compulsory excursion to company (minimum one excursion preferably two)
- Optional support course available for students needing additional guidance / help in English

Prerequisites:

Datamanagement II (DMT2LB)

Degree course	MAB.ba
Course title	Datamanagement II
Course code	DMT2LB
Level	Bachelor
Term	SS25
Lecturer	Christina Feilmayr, Harald Konnerth
Contact hours per week	2
ECTS credits	2
Course type	Laboratory session
Examinations	written examination
Language of instruction	German/English
Places for international students	8

Learning objectives:

n.a.

Content:

- Overview of methods and tools for data analysis
- Handling and analysis of large amounts of data and faulty datasets
- Business Intelligence: architecture, ETL, OLAP
- Data mining: CRISP-DM
- Overview of machine learning and application of selected methods (e.g. linear regression for sales prediction, classification of texts, etc.)

Prerequisites:

English 2 (BB EN2UE)

Degree course	PMBI.ba
Course title	English 2
Course code	BB EN2UE
Level	Bachelor
Term	SS25
Lecturer	David Everson-Baltas, Timothy Spence
Contact hours per week	2
ECTS credits	2
Course type	Practice-oriented session
Examinations	oral or written examination
Language of instruction	English
Places for international students	6

Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- There will be a special focus on presentation skills

Prerequisites:

English 4 (BB EN4LB)

Degree course	PMBI.ba
Course title	English 4
Course code	BB EN4LB
Level	Bachelor
Term	SS25
Lecturer	Lisa Schreiner
Contact hours per week	3
ECTS credits	4
Course type	Laboratory session
Examinations	oral or written examination
Language of instruction	English
Places for international students	3

Learning objectives:

n.a.

Content:

- The responsibility of Power
- Risk
- Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Specialist topics related to chosen focus
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- Extended reading and writing assignments will constitute an important feature of the course

Prerequisites:

Advanced Business English II (ENA4UE)

Degree course	SPMT.ba
Course title	Advanced Business English II
Course code	ENA4UE
Level	Bachelor
Term	SS25
Lecturer	David Everson-Baltas
Contact hours per week	2
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	4

Learning objectives:

n.a.

Content:

- The responsibility of Power
- Risk Management
- Corporate Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

Prerequisites:

Business English II (ENG2UE)

Degree course	SPMT.ba
Course title	Business English II
Course code	ENG2UE
Level	Bachelor
Term	SS25
Lecturer	Timothy Spence
Contact hours per week	2
ECTS credits	3
Course type	Practice-oriented session
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

Topics dealt with from the field of Production and Management

Prerequisites:

Lean Operations Management (LOP2IL)

Degree course	OMT.ma
Course title	Lean Operations Management
Course code	LOP2IL
Level	Master
Term	SS25
Lecturer	Roland Braune
Contact hours per week	2
ECTS credits	3
Course type	Lecture
Examinations	oral or written examination
Language of instruction	German/English
Places for international students	5

Learning objectives:

n.a.

Content:

Zur Vermittlung eines vertieften Verständnisses, der grundlegenden Zusammenhänge und Logiken wird schwerpunktmäßig – mit Praxisbezug zu Unternehmen aus Industrie, Gewerbe und Dienstleistung – auf folgende Lean Operations Management spezifische Themen eingegangen:

- Begriffsklarheit: Management, Lean Production, Lean Management, Operations Management, Produktivität, Qualität, Digitalisierung, Nachhaltigkeit, ...
- Grundlagen Lean Management, Operations Management: Historie,
- Philosophie, Kultur, Prinzipien, ...
- Nutzen/Erfolge einer schlanken Organisation
- Multiple, ganzheitliche Zielsetzung im Lean Operations Management
- Lean-Kennzahlen, KPI's und Balanced Scorecards
- Prozesse erheben, visualisieren, optimieren und standardisieren
- Anwendung von Lean Management Methoden und Werkzeugen zur
- Optimierung, wie Vermeidung von Verschwendung, KVP, 3M, 5S, ABC/XYZ, Swimlane, Shopfloor, ...
- Wirksames Change Management als Basis zur Umsetzung von Lean Operations Management
- Skills erfolgreicher Operations Manager
- Lean Leadership wirksame Führungsprinzipien im Operations Management

Prerequisites:

Leadership (LSH2IL)

Degree course	OMT.ma
Course title	Leadership
Course code	LSH2IL
Level	Master
Term	SS25
Lecturer	Ludwig Pekarek
Contact hours per week	2
ECTS credits	3
Course type	Lecture
Examinations	oral or written examination
Language of instruction	German/English
Places for international students	5

Learning objectives:

n.a.

Content:

- Überblick Unternehmensführung
- Grundlagen der Führung
- Führungstheorien und -aufgaben
- Führungsstile und -verhalten
- Führungsinstrumente
- Partizipation, Delegation
- Führungskompetenzen
- Generationenmanagement
- Interkulturelle Aspekte der Führung

Prerequisites:

Sustainable Development Goals (DWL1)

Degree course	DBM.ma
Course title	Sustainable Development Goals
Course code	DWL1
Level	Master
Term	SS25
Lecturer	Georg Redlhammer
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	4

Learning objectives:

n.a.

Content:

Upon completion of this course, students are able to...:

- Understand the fundamentals of the Sustainable Development Goals (SDG) of the United Nations (U.N.)
- Implement sustainable strategies that contributes to increasing brand value
- Develop marketing strategies in frame of SDGs
- Understand what makes a city smart and sustainable
- Develop Smart City implementation in a region/city of their choice
- Understand mobility challenges and implement ideas, solution concepts in their group work
- Effectively communicate and transmit the knowledge of the SDGs to enable stakeholders to make

Prerequisites:

Business Simulation (BB_BIS2IT)

Degree course	GSMM.ma
Course title	Business Simulation
Course code	BB_BIS2IT
Level	Master
Term	SS25
Lecturer	Peter Hofer
Contact hours per week	2
ECTS credits	3
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- 2 Balances conflicting objectives such as customer satisfaction and profit
- ${\ensuremath{\mathbb Z}}$ Sales and marketing activities and the effect of cash flow, profit and profitability
- 2 Profitability of customers, products, and distribution channels
- 2 Financial concepts such as break-even analysis in business

Prerequisites:

Brand Management (BB_BRM2IC)

Degree course	GSMM.ma
Course title	Brand Management
Course code	BB_BRM2IC
Level	Master
Term	SS25
Lecturer	Pavel Strach
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

🛚 Establishing and maintaining international brands (corporate, range, product and service brands) in a joint brand portfolio.

② Different functions and challenges of the brand manager in an international company, especially within an intensified digital world.

② Coordination and interplay of different functions in companies with respect to brand policy.

Brands managed along digital brand touchpoints.

Prerequisites:

Change Management (BB_CHM2IC)

Degree course	GSMM.ma
Course title	Change Management
Course code	BB_CHM2IC
Level	Master
Term	SS25
Lecturer	Peter Harald Brandstätter
Contact hours per week	2
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Change management theories and tools
- Designing productive change interventions
- Dealing with resistance to change
- Learning and competency development in change

Prerequisites:

Economics (BB_ECO2IC)

Degree course	GSMM.ma
Course title	Economics
Course code	BB_ECO2IC
Level	Master
Term	SS25
Lecturer	Wolfgang Schwaiger
Contact hours per week	2
ECTS credits	4
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- $\ensuremath{\overline{\mathbb{Q}}}$ Economic foundations in micro- and macroeconomics distribution, taxation, equality
- Economic growth and policy models
- 2 Unemployment and inflation
- $\ensuremath{\mathbb{Z}}$ Domestic and foreign investment and their dependency on local conditions
- 2 Policy intervention options: possibilities of states, national banks,... to influence these economical conditions

Prerequisites:

International Law (BB_ILA2IC)

Degree course	GSMM.ma
Course title	International Law
Course code	BB_ILA2IC
Level	Master
Term	SS25
Lecturer	Robert Reitmann
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- International Law
- o Relationship between International Legal Systems
- o Overview about important organizations and institutions in Europe and beyond
- o Unfair Competition Differences between Austria (UWG) and other

European countries; relationship to other acts, rules, and regulations.

- o Product Liability, Consumer Rights and Consumer Protection
- o International IPR
- 2 Data Protection
- o Basic principles of data protection
- o Main actors
- o Data subjects rights
- o Data protection relevance for sales and marketing
- 2 Contract Management
- o Conclusion of contracts
- o Priority of documents
- o Retention of title
- o Transfer the risk
- o Delay

Marketing and Sales Performance Measurment (BB_MSP2IC)

Degree course	GSMM.ma
Course title	Marketing and Sales Performance Measurment
Course code	BB_MSP2IC
Level	Master
Term	SS25
Lecturer	Harald Josef Hammer
Contact hours per week	1
ECTS credits	3
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Concepts and procedures for investigating and industrial clients' buying habits, international market, analyzing competitors' behaviour and environmental factors
- Developing a Marketing Information System and interpreting and reporting findings in an international business environment.
- Applying marketing performance tools as prerequisite and foundation for strategic and tactical marketing decisions.
- Measuring the effects of marketing and sales activities
- 2 Measuring customer satisfaction and brand attitudes
- Calculating the lifetime value of a customer
- ☑ Supporting pricing decisions and new product development
- 2 Evaluating the effects of advertising and sales promotion, etc.
- $\ensuremath{\overline{\square}}$ Applying critical success factors (CSF) and key performance indicators (KPI)
- Developing tactical and strategic performance "dashboards", to monitor,

Prerequisites:

Resilience Lab/Negotiation in crisis (BB_RLNIT)

Degree course	GSMM.ma
Course title	Resilience Lab/Negotiation in crisis
Course code	BB_RLNIT
Level	Master
Term	SS25
Lecturer	Constanze Dostal
Contact hours per week	1
ECTS credits	2
Course type	Individual Training
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

Personal resilience

2 Organizational resilience

2 Negotiating in stressful situations and in crisis

Prerequisites:

Sales Enablement (BB_SAE2IC)

Degree course	GSMM.ma
Course title	Sales Enablement
Course code	BB_SAE2IC
Level	Master
Term	SS25
Lecturer	Harald Josef Hammer
Contact hours per week	1
ECTS credits	2
Course type	Integrated course
Examinations	continuous assessment
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

Implementing Sales Enablement:

- Customer 's path and resulting Enablement Charter
- Content, Training and Coaching Services
- Creating Consistency through Value Messaging
- Sales Force Effective Measurement Tools

Applying Commercial Excellence:

- Commercial Excellence Handbook
- Opportunity Management Tool
- Business & Service Level Guidelines (framework)

Prerequisites:

Expatriate Management (EXP3IL)

Degree course	HRM.ma
Course title	Expatriate Management
Course code	EXP3IL
Level	Master
Term	SS25
Lecturer	Hannes Hofstadler, Petronela Altrichter
Contact hours per week	1,33
ECTS credits	2
Course type	Integrated course
Examinations	oral or written examination
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Introduction concerning challenges of expatriate and impatriate mangagement in respect to strategies and the related motives of both parties
- Selection criteria and activities, preperatory necessities before expatriation / impatriation
- Compensation models for expatriation
- Legal, social insurance and tax relevant aspects in case of expatriation / impatriation
- Onboarding of expats and preparation for re-impatriation
- Adaption of expatriation and impatriation strategies according to local cultural conditions
- Global nomads: Leadership challenges, organization and collaboration
- Expat / Impat case studies concerning globally acting organizations
- Methods of global diversity management

Prerequisites:

Global HRM (GHR2IL)

Degree course	HRM.ma
Course title	Global HRM
Course code	GHR2IL
Level	Master
Term	SS25
Lecturer	Sabine Gromer
Contact hours per week	1
ECTS credits	1,5
Course type	Integrated course
Examinations	oral or written examination
Language of instruction	English
Places for international students	2

Learning objectives:

n.a.

Content:

- Challenges in global HR management
- Case studies of Austrian globally acting companies and their activities in International HR
- Methods in global diversity management

Prerequisites: