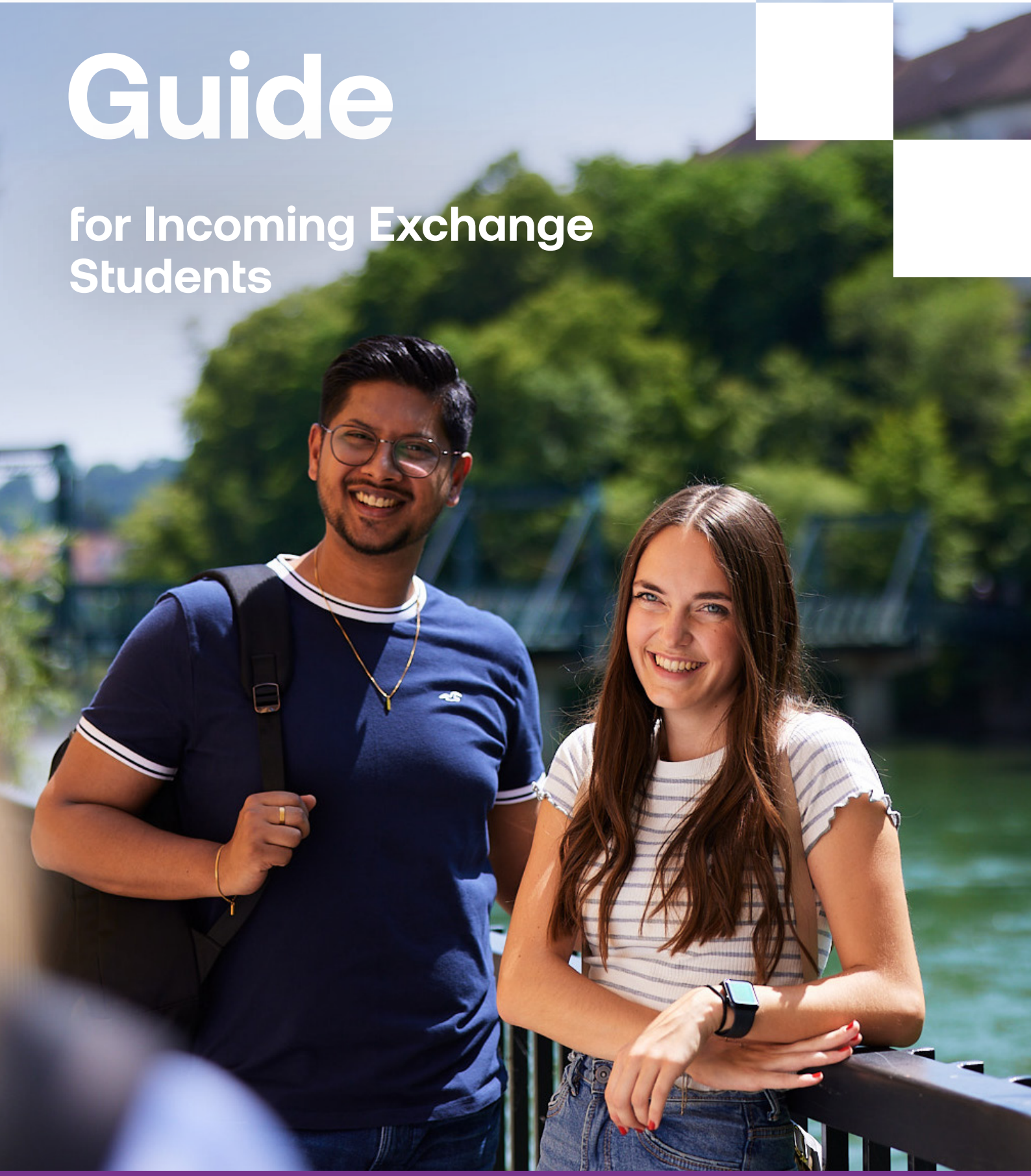
UNIVERSITY OF APPLIED SCIENCES UPPER AUSTRIA

Guide

for Incoming Exchange Students



School of Business and Management
Steyr Campus

fh-ooe.at/campus-steyr

Discover Steyr Campus.

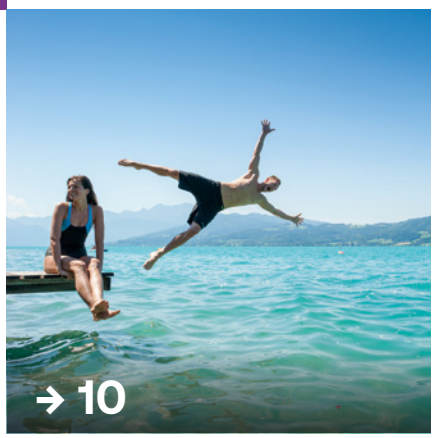
Steyr

Our degree programs

→ 18

→ 04

Life as an International Student in Upper Austria


→ 10

Events/free time activities: Activities and facts you need to know.

Internationalization → 06

Academic information → 08

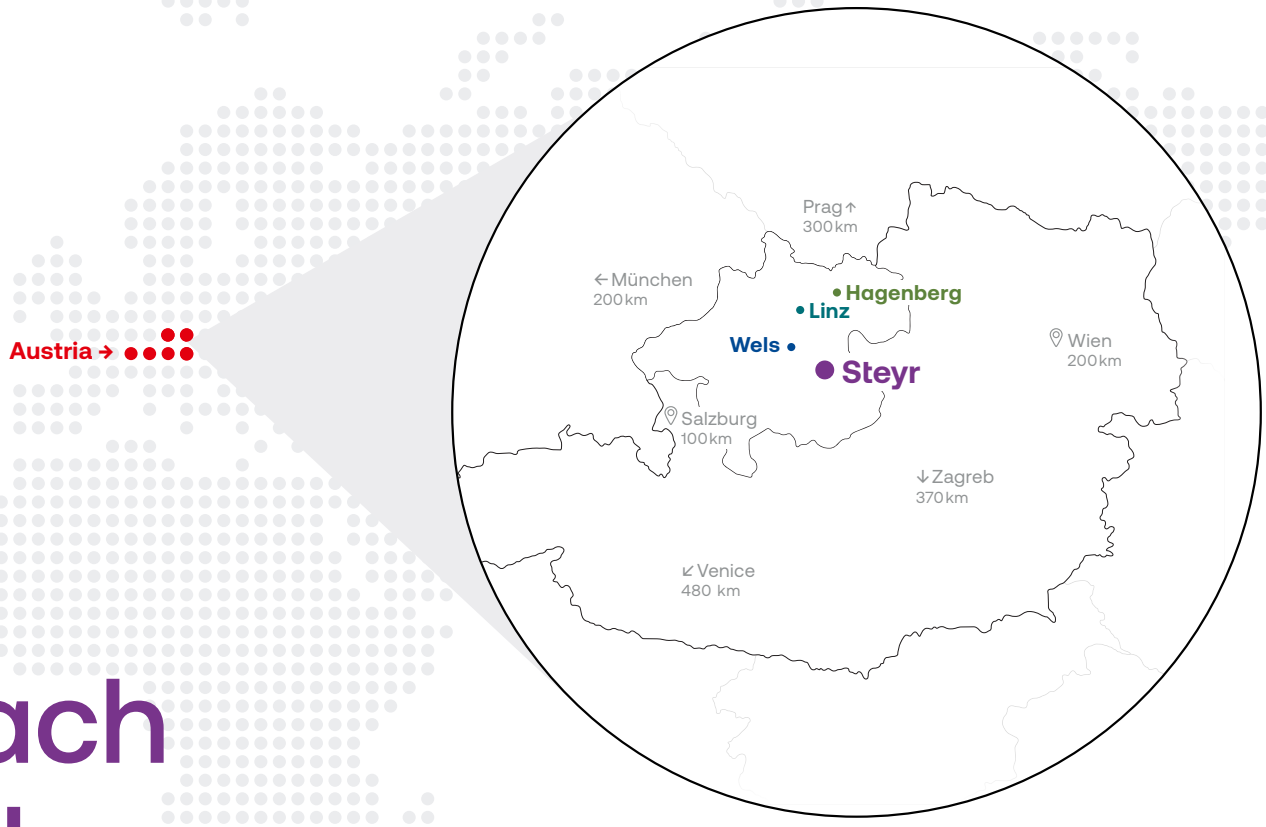
Essential information → 13

Services and facilities → 16

International students in Steyr → 17

→ 12

Cultural shocks in Austria



Reach Higher

The University of Applied Sciences Upper Austria (FH Upper Austria)

The University of Applied Sciences Upper Austria is the largest university of applied sciences in Austria and is an integral part of the tertiary education system. The organisation is defined by the requirements of regional employment and research needs. Four locations in Upper Austria's central area offer innovative and interdisciplinary academic degrees, each with a different focus.

- School of Informatics, Communications and Media – Hagenberg Campus
- School of Medical Engineering and Applied Social Sciences – Linz Campus
- School of Business and Management – Steyr Campus
- School of Engineering – Wels Campus

Universities of Applied Sciences – in German 'Fachhochschulen' (FH) – are practically-orientated university-level institutions preparing students optimally for their careers. The aim of Austria's Universities of Applied Sciences is to provide a more practice-oriented education to complement the range of course offered by traditional universities. Keeping in line with the Bologna Declaration, the University of Applied Sciences Upper Austria has a system of purely Bachelor's and Master's degrees. Graduates of most of our programs are awarded the academic degree 'Bachelor' before embarking on further study for the degree of 'Master'. Keeping in line with the Bologna Declaration, the transition to the Bachelor/Master system at the University of Applied Sciences Upper Austria has already been completed in all degree programs. The transition does not only serve to improve international comparability and recognition, but also leads to a greater degree of flexibility for the students.

Austria

Austria is a beautiful country with a great cultural heritage, located in the heart of Europe. It is the home of Mozart, Klimt, Freud, and 'The Sound of Music'. Austria's snow-capped mountains, crystal clear lakes and rivers and historic cities like Vienna and Salzburg attract tourists from all over the world. The economy is very much export-orientated and the standard of living is high. The national language is German, but most people speak some English.

Upper Austria

The state of Upper Austria is located in the northern part of Austria and combines natural beauty with a thriving economy. Upper Austria is one of Europe's leading regions in education, technology and employment; in fact, about 25% of Austria's total exports originate here.

Life as an International Student in Austria

Congratulations on your decision to embark on one of life's great adventures: a period of residence and study abroad. We hope that your stay here will be a wonderful, unforgettable experience for you.

International exchange students all over the world usually experience different phases of adjustment during their stay abroad. At first you will probably see everything through the eyes of a tourist. Everything is new and exotic. After this stage you get down to the business of living your everyday life, which for some people is accompanied by a sense of disorientation or culture shock. This is a quite natural phenomenon when someone is in completely unfamiliar surroundings where everything is new.

If this affects you, please do not hesitate to speak to one of the staff involved in internationalisation. We have been through this ourselves and will be more than willing to listen and talk with you about it. You may also find it helpful to bear in mind that this is a phase that will pass and in the meantime try to keep an open mind and seek contact with other people.

General information about Steyr

Few Austrian cities are as delightful as the historic city of Steyr, which still boasts an almost completely intact medieval centre. Nearly all of the old town has been preserved in its original glory; indeed, Steyr's main square is one of the most beautiful in Europe. Most of these buildings werebuilt during the Gothic period and 'modernised' in the Renaissance, Baroque and Rococo periods.

The local economy has always been based on trade and the processing of iron and steel, which may explain why BMW, Steyr Automotive and SKF Bearings chose to locate in Steyr. Steyr Campus, which was founded in 1995, works together closely with these and other companies in the area, indeed a significant number of courses are taught by managers from such international companies. Naturally, it was in close co-operation with these and other international enterprises located in Upper Austria that our degree programs were developed.

In keeping with Steyr's industrial history, our main building is a converted former cutlery factory, which has been fully equipped with state-of-theart technology. A brand new building has been constructed right next door, comprising seminar rooms, lecture halls and computer labs.

We are located in the very centre of Steyr where the River Steyr flows into the Enns. Its many waterways and bridges symbolise the need to reach out to other parts of the world and we are continually meeting this challenge in our international activities here, to which our hundred-plus partner institutions bear witness.

For further information on the attractions of Steyr and Upper Austria, please see Steyr Tourist Information website: **steyr.at**

Industry and research

Several important international companies have plants in and around Steyr, BMW Motors being the most famous one. It is a little known fact beyond Austria's borders that the engines for BMW's diesel cars are primarily manufactured in Steyr. Another important company in Steyr is the Swedish bearing manufacturer SKF, which is, like BMW, one of the most important industrial partners of the University of Applied Sciences Upper Austria, Steyr Campus. A third partner of Steyr Campus is the machinery construction company GFM. Other major companies in Steyr are Eckelt (glass technology), The Upper Austrian company Steyr Automotive, Engel (injection moulding technology) and Profactor (research and development).

Steyr Campus

Steyr Campus, situated in the historic part of the city known as the Wehrgraben, is an innovative, young University of Applied Sciences with about 1,300 students, 320 lecturers, 6 bachelor and 8 master programs. 6,800 graduates. The Steyr Management Campus is one of four campuses that comprise the University of Applied Sciences Upper Austria.

Steyr Campus focuses on:

Management
Steyr Campus offers students modern education with a practical focus to prepare them to take leading management positions in industry. Through their studies students acquire the ability to operate successfully in a continuously changing global economy.

The three key competences

→ **The Area of Specialist Competence**
The professors and lecturers at Steyr Campus are highly qualified and also have a wealth of valuable practical experience; indeed, many of them work in the very fields our students will enter after graduation.

→ **Competence in the Practical Application of Skills**
Steyr Campus also offers students the unique opportunity to study and work in close cooperation with renowned companies such as BMW, Magna, Sony, Fischer Ski, VA Steel etc. in the form of enterprise projects, semester-long industrial internships and thesis work.

→ **Social Skills**
In language training, presentations, moderation training and leadership training the students become acquainted with their individual strengths and abilities to facilitate their personal growth and development as effective team leaders.

Structure of our degree programs

All Bachelor's degree programs at Steyr Campus are designed to be completed in six semesters; the first three semesters of which constitute a foundation course, preparing students for the refinement, practice and practical application of skills in later semesters. In particular the successful execution of project seminars in local companies and service providers enables students to develop and enhance their analytical and problem solving skills and more importantly to develop strong team skills. All students complete a compulsory full-time professional internship in which they undertake practical work in an enterprise either in Austria or abroad. At the end of this semester students compare experiences and a formal presentation of the practical work is given. The students complete their Bachelor's thesis in the sixth semester.

Final degree awarded

1. General university entrance qualification or Pre-entry course for university
2. Bachelor (6 Semesters)
3. Master (4 Semesters)
4. Eligible for Doctoral study program at a university

Internationalization

The International Office is responsible for international relations within our Steyr Campus. University of Applied Sciences Upper Austria, Steyr Campus, maintains contacts to partner universities on almost all continents and realises exchanges between students and staff.

Moreover the International Office team provides services and information concerning

- → opportunities for personal and professional development through overseas academic exchanges
- → assistance for international students and scholars during their stay in Steyr

Internationalisation is changing the face of business today and must therefore play an integral role in the education of future business people. Steyr Campus therefore has a firm commitment to providing its students with opportunities to broaden their horizons on an international level, not least by encouraging them to complete part of their studies abroad, either at a partner institution or by doing their internships abroad.

In addition to this, courses in various foreign languages and cultural awareness training taught almost exclusively by native speakers, frequent international faculty exchanges and the increasing number of courses in other subjects held in English encourage students to accept English as a language of everyday communication while gaining insight into different cultures.

The presence of foreign students also makes an important contribution to the internationalisation of the campus environment and students are encouraged to benefit from this fully by taking part in the Tutor System and generally seeking contact with students from other cultures.

Contact International Office Steyr

Head of International Office
Andrea Mayr MA
Phone: +43 5 0804 33050
international@fh-steyr.at
fh-ooe.at/incomings

Incoming exchnage students coordinator
Olesia Lanina
Phone: +435080433051
olesia.lanina@fh-steyr.at

Orientation Programme

International students are invited to arrive in Steyr on pre-arranged arrival days approximately two weeks before the semester begins (mid-February for the summer semester or mid-September for the winter semester) to give them time to get to know their peers and learn about their new surroundings before instruction starts.

The first orientation day offered at the beginning of Welcome week includes login instructions for university services, general information about the faculty/campus rules/ regulations and facilities provided, campus tour, introduction to life in Steyr etc.

Another important content during those days are social events organized by International office and Student Union (ÖH FH) such as excursions to Upper Austria and get together party.

International Fair

Every semester an International Fair is organised to which all international students are invited to provide information on their home countries and universities and cook traditional dishes from their home countries.

International Week

Once during the academic year, University of Applied Sciences Upper Austria invites professors from our partner and other universities to come to Steyr. During the week the professors teach our students in different management topics such as Marketing, Sales, Intercultural Management, Intercultural Business Relations and Logistics Management. The International Fair takes place during this week as well.

Arrival Dates

The Welcome Week usually starts mid-February and mid-September. Exact arrival dates for specific semesters are provided in the acceptance letter and welcome email that we send to students whose applications have been accepted.

ECTS

ECTS ('European Credit Transfer System') credits are a numerical value (between 1 and 60) allocated to course units to denote the student workload required to complete them. They reflect a quantity of work required by each course unit in relation to the total quantity of work necessary to complete a full year of academic study at the institution, which includes lectures, practical work, seminars, tutorials, fieldwork and private study as well as assessment activities. Thus, the ECTS system is based on a full student workload and not limited to contact hours only.

The basic allocation of academic credits in ECTS is 60 credits for a full year of study or 30 credits for a semester. Exchange students require to attend courses for the equivalent of at least 25 ECTS per semester.

Credits are awarded only when the course has been completed and all required examinations have been passed. In other words, students do not get ECTS credits simply for attending classes or spending time abroad, but must fulfil the assessment requirements of the host institution to demonstrate that they satisfy the specified learning objectives for the course unit.

Grading system

The Austrian education system works with 5 grades:

Austrian Grade	Equivalent
sehr gut (1)	excellent
gut (2)	good
befriedigend (3)	satisfactory
genügend (4)	sufficient
nicht genügend (5)	insufficient

80% of attendance should be maintained in order to write an exam and pass the course.

Academic information

Although the primary language of instruction at Steyr Campus is German, as part of our commitment to internationalisation an increasing number of courses are offered in English. To attend German courses, incoming student should provide German language certificate confirming B2 level or higher. A catalogue of courses currently taught in English can be downloaded from our website:
→ **fh-ooe.at/courses**

Academic calendar

The University of Applied Sciences Upper Austria has an academic year divided into two semesters.

Winter Semester
→ Beginning of October to mid-February

Summer Semester
→ Beginning of March to mid-July

Examination Period
→ Throughout the semester to mid-February
→ Throughout the semester to mid-July

Breaks
→ Christmas (2 weeks), February (1 to 4 weeks),
→ Easter (1 week), summer holidays in July/August/ September (9 – 12 weeks).

Relgious and Public Holidays

→ **1 January,** New Year's Day – Neujahrstag
→ **6 January,** Epiphany – Hl. Drei Könige
→ **1 May**, Labour Day – Tag der Arbeit
→ **26 October**, Austrian National Holiday – Nationalfeiertag
→ **1 November,** All Saints' Day – Allerheiligen
→ **8 December,** Immaculate Conception – Maria Empfängnis

To those that are mentioned we can include these:
→ 18 May, Ascension Day
→ 29 May, Whitsuntide
→ 8 June, Corpus Christi
→ 15 August, Assumption Maria
→ 25 December, Christmas Day
→ 26 December, Saint Stephen's Day

Types of classes

→ **Integrated Course**
An integrated course combines various subjects or topics into a single curriculum. It often provides a holistic understanding of a specific field by blending different disciplines, concepts, or skills into one cohesive program of study.

→ **Seminar**
A seminar is a small group discussion or interactive class focused on a specific topic or area of study. It encourages active participation and in-depth exploration of ideas through discussions, presentations, and collaborative learning.

→ **Lecture**
A lecture is a teaching method where an instructor imparts knowledge or information to a larger group of students. It typically involves a one-way communication, with the lecturer delivering information through spoken discourse, visual aids, or multimedia presentations.

→ **Practice-Oriented Session**
A practice-oriented session is designed to provide hands-on experience or practical training in a particular field or skill. It allows students to apply theoretical knowledge in real-world situations, often through exercises, simulations, or practical tasks.

→ **Project**
A project-based class involves students working on a specific project or task, often in groups. These projects can vary widely in scope and objectives and aim to develop problem-solving skills, teamwork, and the application of knowledge to real-world challenges.

Course Registration

Incoming students can choose courses they would like to attend starting from application process and add selected courses to learning agreement. However the final decision and course registration is made during the orientation week. Students enter university portal for course booking where they are provided with timetable of each course, complete list of available courses and places. After all courses are booked, international office enroll students to courses according to their chose. Every student has one week time to change the decision, cancel or add courses.

Attendance Policy

Students are expected to attend and participate fully in all lectures, seminars and projects in which they have elected to take part. Attendance lists may be kept at the discretion of the individual faculty members.

To be allowed for exam and pass the course, attendance of each student should be 80% or higher. This means that systematical or unjustified missing of classes may lead to reexamination or fail of the course. Lecturer should be notified individually in case of skipping the course and additional task or assignment may be offered.

The examination period is from 1 October to 14 February in the winter semester and from 1 March to 14 July in the summer semester. Students will be informed of the date, place and time of examinations, and given details of the examination procedure by the course.

The lectures are assessed by final course examination. Active participation, group work, performance during the course amounts to 20-30% of the mark for the course. Biggest part of the mark (70-80%) consists from final examination results.

Examinations

In general, registration for a course at the beginning of the term counts as registration for the examination. The only exceptions are changes made to the Learning Agreement within the prescribed period. To complete a term successfully, students must be examined on every course they have attended. Examinations may take various forms: formal written or oral examinations, assessment of course work, a combination of the two or other means such as presentations during seminars, etc. Students are expected to be present to sit exams here in Steyr.

Survival German
for student life

This short glossary of German terms related to life at Steyr Campus should help you in your orientation as a student here.

Bibliothek	library
Endnote	final mark/grade
Fachbereich	department
Fachbereichsleiter*in	head of department
Hörsaal (HS)	lecture hall
IT-/EDV-Raum	IT room
Klausur	written exam
Lehrveranstaltung (LVA)	course
Mensa	university cafeteria
Mündliche Prüfung	oral exam
Note	mark / grade
Prüfung	exam
Sekretariat	administration office
Seminarraum (SR)	seminar room
Studiengang	degree program
Studiengangsleiter*in	head of studies
Stundenplan	schedule
Studienplan	curriculum
Übung	practical class
Vorlesung (VL/VO)	lecture

Events / free time activities

Of course there's more to student life in Steyr than just studying – there are plenty of leisure time activities to pursue here as well.

The following list will help you to find sports facilities, cinemas, activities offered by the student council ÖH and general information about the Upper Austrian Region. Enjoy your stay in Steyr!

The famous Boatmania.

Activities offered by the ÖH – Student Council

- → Students' parties
- → Students' pubs
- → Running dinner
- → Spritzerstand/punshstand
- → Beer race
- → International events

For further information log in with your FH Steyr ID and password under: **oeh.fh-ooe.at/campus/steyr** (in German only)

Surrounded by stunning alpine scenery, Upper Austria's crystal-clear lakes beckon to dive right in.
→ salzkammergut.at/en/

Student Prices for Sports Facilities, Cultural Activities & Public Transport

Outdoor swimming pool
'Freibad' in Haratzmüllerstraße 126, Steyr
1 day ticket € 4.00 (with student's ID) or
3.50€ for 3h and from 16:30.
Open: mid-May to mid-September.
Monday – Sunday 9:00 - 19:30

Schwimmschule Steyr
Day ticket 3.80€ with student's ID
Open: May – September. Monday - Sunday 9:30 – 20:00

Indoor swimming pool
'Hallenbad' in Haratzmüllerstraße 126, Steyr
Open: mid-September – mid-May.
Tuesday – Saturday 9:30 – 21:00 and Sunday 8:00 – 20:00
6h – € 6.20 (with student's ID)
3h – € 5.00 (with student's ID)

Sauna
Haratzmüllerstraße 126, Steyr
2,5h and till 13:00 – € 8.30, 5h – € 9.90
Open: September – May
Women: Mon 13:00 – 22:00 / Wed – Thu 9:30 – 22:00
Men: Tue 9:30 – 22:00 / Fri 9:30 – 22:00,
Mixed: Sat 9:30 – 21:00 / Sun 8:00 – 20:00

For more information
→ stadtbetriebe.at/Stadtbad

Ice Skating
Rennbahnweg, Steyr
Tue – Fri morning: € 4.50
Mon, Wed, Thu & Fri afternoon: € 5.00
Tue, Sat & Sun afternoon/evening: € 5.70
Open: October – March, Mon: 14:00 – 17:00,
Tue: 9:00 – 12:00 and 14:00 – 20:00,
Wed, Thur, Fri: 9:00 - 12:00 and 14:00 17:00

Athletic u Fitness Studio
Wieserfeldpl. 1, 4400 Steyr
Phone: 07252 75257

Yoga Villa Steyr
Leopold-Werndl-Straße 18, 4400 Steyr
→ yogavillasteyr.at

Steyr Campus provides sport offers every semester for sport clubs and special discounts. It includes: volleyball club, football club, yoga, pilates, dance school.

Cinema
Citykino Steyr → citykino-steyr.at
Starmovie Steyr → starmovie.at/star-movie-steyr
(both websites in German)

Cultural Events & Activities in Steyr

Museum Arbeitswelt
The museum provides exhibitions, concerts, events during whole year.

Weihnachtsmuseum Steyr
The 1st Austrian Christmas Museum is located in Steyr and houses the private collection Elfriede Kreuzberger with over 14,000 pieces of historical Christmas tree decorations.

Röda – café lounge, concerts ...
Gaswerkgasse, Steyr (pass by and ask about events)
→ roeda.at (website in German)

Irish Pub – live music ...
Gleinkergasse, Steyr, dohertysbar.com

Christkindl pilgrimage church
→ steyr.info/christkindl-stadt/wallfahrtsortchristkindl.html

Advent markets
→ steyr.info/en/christmas-town/christmasmarkets-and-exhibitions.html

Cultural events
→ steyr.at/veranstaltungen (website in German)

Tourism in Steyr
→ tourism-steyr.at
(general website with a lot of useful information)

World-class slopes and great snow make Upper Austria a favorite winter sports destination.
→ **skisport.com/HiWu/en**

Free Time Activities in Upper Austria

Skiing/Snowboarding
→ Hinterstoder/Wurzeralm: hiwu.at
→ Kasberg: kasberg.at
→ Losenstein: hohedirn.at

Climbing
→ in Losenstein and Laussa:
klettern-im-ennstal.at (website in German)

Adventure Sports
→ in Bad Goisern, Salzkammergut
austria.urlaube.at/infos/sport_angebot

Other

→ **Aquapulco** spa in Bad Schallerbach
aquapulco.at (website in German)
→ **Plus City Shopping Center** – Haid, Linz
(shopping, cinema, kart ...)
plus-city.at (website in German)
→ **Linz** – linz.at/English
→ **Theater Linz** (Landestheater)
landestheater-linz.at (website in German)
→ **Salzkammergut region** (southern part of Upper Austria) salzkammergut.at

Further Links in Austria

→ **Salzburg:** salzburg.info
→ **Vienna & Operas:** wien.gv.at/english
volksoper.at; wiener-staatsoper.at
→ **Innsbruck:** innsbruck-tourismus.com
→ **Tourism in Austria** – tiscover.at

Cultural shocks in Austria

Language barrier

Austria's official language is German, and while many Austrians speak English, international students may still face communication challenges, especially in rural areas. In tourist areas many people do in fact speak English but elsewhere most shop assistants and waiters speak very little English if any. Especially the older generation may consider it arrogant to expect everyone to speak English. Showing respect for Austrian culture by learning a few key words of German can help make everyday communication run more smoothly.

Bitte	please
Danke	thank you
Entschuldigung	excuse me/pardon me
Guten Morgen	good morning
Grüß Gott	hello (formal)
Guten Abend	good evening
Auf Wiedersehen	goodbye

Punctuality

Austrians are known for their punctuality, and being even a few minutes late to appointments or classes may be considered rude.

Politeness and formality

Austrian culture places a high value on politeness and formality, with titles like “Herr” (Mr.) and “Frau” (Mrs.) being commonly used.

When entering shops, especially smaller ones, but also legal entities, university buildings, coffee shops, banks, greet the person at the counter. A ‘Guten Tag’ or ‘Grüß Gott’ is simply expected of well-mannered people. This even applies to outdoor markets.

Cash-Centric society

Austria is known for its cash-based transactions, and credit cards are not as widely accepted as in some other countries. Despite credit cards and cashless payments become much more popular in recent years, but still you should always have some cash and be ready that the place you just made purchases at doesn’t accept cards at all or below certain sum.

Store hours

Many shops and businesses close early around 7pm (6pm on Saturdays), and Sundays are typically reserved for family time, with most stores closed. Some businesses and shops, especially in smaller towns and rural areas, may close for a few hours during the afternoon (usually between 12:00 PM and 3:00 PM) for a traditional lunch break. This is known as the “Mittagspause.”

In larger cities like Vienna and Salzburg, certain supermarkets and convenience stores may stay open later, often until 9:00 PM or 10:00 PM

Recycling and environmental practices

Austria has strict recycling and environmental regulations, and students may need to learn and follow these practices diligently.

Under Austrian law it is compulsory toseparate your rubbish for recycling. Special binsare provided for glass, metal, plastic packaging, organic waste, recyclable paper and remaining non-recyclable waste. Additionally, all packaging materials have to be cleaned before being thrown away. In order to maintain a harmonious relationship with your neighbours, landlord and even to avoid problems with the authorities, it is important that you comply with this law.

Essential information

Formalities in Austria

For students from EU countries and Switzerland a valid passport is sufficient. Non-EU citizens please contact your local Austrian Consulate for details of current visa regulations for Austria.

Registration with the local authorities

Under Austrian law all changes of address have to be registered with the local authority within three working days. Of course this also applies to foreign students. In order to register you will need to take your passport (with a valid visa if applicable) and a Residence Registration, 'Meldezettel', to the local registration office, 'Meldeamt'.

Meldezettel can be uploaded from the official website, be provided by the landlord or be taken directly from Rathaus. After registering you will be given an official printout of your registration details which should be kept safe and will be needed along with a second 'Meldezettel' when registering your departure.

The registration offices, 'Meldeamt' for the City of Steyr can be found in the City Hall, 'Rathaus' on the Stadtplatz and opening hours are:
→ from 08:00 to 12:00 from Monday to Friday
→ and from 13:30 to 16:00 on Mondays and Tuesdays

Climate and clothing

Austria gets very cold in the winter with temperatures sometimes dropping below -10°C, so we recommend that you bring warm clothes and shoes with good sturdy soles for the winter semester, however, although you may associate Austria with winter sports, we often enjoy warm summers with temperatures sometimes up to and even above 30°C.

Currency

Since the beginning of 2002, Austria's currency has been the euro (€). 1 euro = 100 cents

'Anmelde-bescheinigung' – Confirmation of registration

(For Nationals of EU/EEA countries only!)

If you are staying in Austria for longer than 3 months you have to apply for a confirmation of registration (Anmeldebescheinigung) at the relevant municipal authority (Magistrat). You have to apply for this confirmation within the first four months of your stay in Austria. This registration is obligatory in addition to the registration according to the Residence Registration (Meldezettel). In case of non-compliance with this regulation a fine may be imposed.

Banking hours

Banking hours in Austria vary, but as a general rule banks open between 8:00 and 16:30 Monday to Friday and often close for one or two hours at lunchtime. Many banks also close on Friday afternoons. You will need to check the exact opening hours of the bank of your choice, as the above is just a general guideline.

Credit cards

An increasing number of businesses in Austria accept major international credit cards such as Visa and Mastercard, although many companies only accept these for purchases above a certain price.

Medical services and pharmacies

Austria boasts an excellent network of pharmacies and medical practitioners. Pharmacies operate a rota system for night and Sunday duty. When a pharmacy is closed a notice is displayed giving details of the nearest open pharmacy.

Health insurance coverage

Austria has an excellent public health care system. If you are staying in Austria for less than one year, you should find out if there is an agreement between your home country and Austria regarding health insurance. Between EU countries there is reciprocal health insurance system. You need to bring your health card ('e-card') before coming to Steyr to ensure that you can be treated in Austria in the event of any illness without having to pay anything yourself. International students who are non-EU citizens have the possibility to apply for full health insurance coverage in Austria from the Upper Austria Health Insurance Company (OÖGKK) for a monthly fee. Students can insure themselves for as long as necessary.

Living costs in Steyr

Costs once a semester	
Students Union Fee	€ 23,–
Costs per month	
Rent (inclusive)	€ 350 – 450,–
Food	€ 250 – 300,–
Total	€ 450 – 600,–

To register for insurance with OÖGKK you need the following:

- Confirmation of enrolement at Steyr Campus and Studienbuchblatt
- Your Residence Registration (Meldezettel)
- Proof of health insurance coverage in your home country during the last 12 months

The Upper Austria Health Insurance Company will then issue you an insurance card which covers hospital stays, medical treatment and services, and reduced prescription charges.

Non-Emergency medical treatment

You just take your European Health insurance card ('e-card') and visit the doctor/dentist. You will find a list of English speaking doctors in your apartment, or you can always ask in the International Office for help. If you are from a country that does not have such a reciprocal health care agreement with Austria, you should follow the instructions of your insurance company concerning cost coverage for medical treatment.

Post offices / telecommunications

- Post Office, Stadtplatz: Monday to Friday from 8:00 to 12:00 and from 14:00 to 17:30
- Post Office, Tabor, Ennser Straße 12, Monday to Thursday, from 8:00 to 13:30 and from 14:00 to 17:30, Friday, from 8:00 to 17:30

Public transport

Railways
For information on Austria's Federal Railway services see their homepage: oebb.at. Also download the application called ÖBB for the mobile version and buy tickets from your account online.

Discount Rail Travel
'ÖBB-Vorteilscard<26' – It is recommended that students intending to travel extensively within Austria purchase an ÖBB-Vorteilscard<26. The Vorteilscard<26 entitles holders to a 50% discount on all tickets for travel on the Austrian Federal Railway Network and is available to anyone under the age of 26 at the reduced price of € 19.90 and is valid for one year. For students over the age of 26 the Vorteilscard costs € 99.90.

'Klimaticket': 821€ for a year. It may be useful for students who are coming for two semesers and want to travel around Austria a lot. All public transport in Austria with a single ticket valid for a year.

Railway station Bahnhof Steyr, Bahnhofstraße,
Phone: 07252 1700, oebb.at

Bus station Busbahnhof Steyr, Ennser Straße 10,
Phone: 07252 899 220, stadtbetriebe.at

Getting to Steyr

Vienna is the main international airport in Austria. Most flights arrive particularly to Vienna airport. To get from Vienna airport to Steyr is easy using ÖBB services (austrian railway). Students can buy a ticket to final destination at ÖBB counter located directly in the airport terminal or download application in advance.

With ÖBB app students can search for trains to Steyr and app will show them most comfortable and short way including changes of trains. The same is applicable for trips from Salzburg or Linz airports.

Infrastructure

Police
Fremdenpolizei (Federal Police Headquarters)
Berggasse 2, Phone: 07252 5700

Fire Brigade
Feuerwehr (Municipal voluntary fire brigade)
Sierninger Straße 53, Phone: 07252 72629

Hospital
Landeskrankenhaus, Sierninger Straße 170,
Phone: 05 0554-66

Pharmacies
- Bahnhof Apotheke, Bahnhofstraße 18
  Phone: 07252 53577
- Alte Stadtapotheke, Stadtplatz 7
  Phone: 07252 52020
- Löwen-Apotheke, Enge Gasse 1
  Phone: 07252 53522
- Heiligen-Geist-Apotheke, Wieserfeldplatz 11
  Phone: 07252 73513
- Tabor Apotheke, Roosevelt-Straße 12
  Phone: 07252 72018

Breakdown Service
ÖAMTC, Gleinker, Hauptstr. 1c,
Phone: 07252 52288

Town Hall (Local administration office)
Rathaus, Stadtplatz 27, Phone: 07252 5750

Car Rental
Autoverleih Eiblwimmer,
Haratzmüllerstraße 57, Phone: 07252 51931

Taxis / Radio Taxis
- Blitz-Taxi: +43 7252 74444
- TAXI Strunz: +43 7252 - 43 815
- Taxi 44800 Steyr Auer Peter: +43 7252 44800

Important vocabulary

Praktischer Arzt	general medical practitioner
Facharzt	medical specialist
Zahnarzt	dental surgeon
Frauenarzt	gynaecologist
Augenarzt	eye specialist
Urologe	urologist
HNO-Arzt	ear, nose and throat specialist
Ordination	medical practice
Sprechstunden	consulting hours
Termin	appointment
Nach Vereinbarung	by appointment
Schmerzen	pains
Behandlung	treatment
Rezept	prescription
Apotheke	pharmacy

Emergency numbers

EU – Emergency Call
(English-speaking operators, free of charge from every phone)
→ **Phone: 112**

Ambulance (Rettung) /
Emergency Doctor (Notarzt)
→ **Phone: 144**

Fire Brigade (Feuerwehr)
→ **Phone: 122**

Police (Polizei)
→ **Phone: 133**

Mountain rescue service (Bergrettung)
→ **Phone: 140**

Information on local medical emergency services is available from local police stations as well as in telephone directories and daily newspapers.

Acknowledgment and Disclaimer – Every effort has been made to ensure the accuracy of the information contained in this booklet, but the University of Applied Sciences Upper Austria, Wels Campus, cannot accept responsibility for any errors or omissions. To the best of our knowledge the most accurate and recent data at the time of going to press have been used. (March 2024)

Services and facilities

Internet and intranet

Students have unlimited free access to the internet from numerous computers throughout the main Steyr Campus building as well as the new building. Every student also has access to the intranet, given a personal e-mail account and allowed to use 50 MB of disk space. Computer facilities can be found on the second floor consisting of two IT rooms with around 60 computers and on the ground floor in the students' room. Additional computer facilities are located on every floor of the new building.

Library

All students have access to library books and full archive of papers and articles with student's ID cards. Further information on the use of the library will be provided on the Welcome Day for Incoming Students.

Print account

Information about printing will be provided during Welcome day. Students need to put money on their ID card to be able to use printers located all around the university buildings. Documents will be printed on one of the many printers near the computer.

Disabled access

The entire Steyr Campus building has been designed to the highest technical standards and also with consideration for the needs of disabled people. Features include lifts, wheelchair accessible toilets and ramps at all floors.

ÖH, or Österreichische Hochschülerinnen

The national student union in Austria. It represents the interests of university and college students in the country. The ÖH plays a significant role in advocating for students' rights, providing various services, and organizing events and activities on campuses. It is responsible for addressing academic and social issues.

Buddies

A warm welcome for our students from abroad is guaranteed by our team of 'Buddies' – Steyr Campus students, who volunteer to help you make the most of your time here. Buddies provide a support service for incoming students which includes a optionally they can meet students from Steyr train station and show them way to the accommodation, showing them around the town, helping them to deal with the necessary formalities and so on.

The goal of these activities is to help the international students to get to know their new home and to integrate them into the local community.

Accommodation

Various kinds of accommodation are available within easy reach of Steyr Campus ranging from rooms in shared houses or apartments. The prices of accommodation vary. Double rooms in shared houses are available from around € 300 to € 350 per month. Single flats cost between € 390 to € 450. We are happy to find accommodation for our incoming students from our partner institutions whose applications to study here have been accepted. More detailed information and accommodation application forms can be found on our website:
fh-ooe.at/campus-steyr/studieren/leben-am-campus/wohnen/studentenheime/

We offer lots of activities for our international exchange students:
- A buddy system
- Trips organised by the ÖH

International degree seeking students

Besides working on international student exchange, Steyr Campus has increased the number of international students following a full degree course. There is the possibility to do a double degree with our Global Sales and Marketing (GSM) degree programme at a Bachelor level and we also welcome students from abroad to study for a Bachelor's degree for 6 semesters or Master's degree for 4 semesters.

Double Degrees

GSM Bachelor Artevelde University College Ghent/ Belgium
- → Laurea University of Applied Sciences, Espoo/Finland
- → University of Gdansk, Poland
- → Skoda Auto University, Czech Republic
- → Caucasus University, Tibilisi, Georgia
- → Universidad del Rosario, Bogota, Colombia

GSM Master Double Degree Partners
- → Concordia University Wisconsin, USA
- → Tecnologico de Monterrey Campus Queretaro, Mexico
- → Skoda Auto University, Czech Republic
- → Universidad del Rosario, Colombia

GSM Master Triple Degree Program
- → CETYS University Colledge of Business and Management / Mexico
- → Vietnamese German University / Vietman

Double degree students don't need to work on their individual learning agreement as the double degree agreement between the University of Applied Sciences Upper Austria and the partner university specifies the exact classes incoming student have to take in Steyr in order to fulfil the requirements for a double degree. Double degree students participate also in the Welcome Week, two weeks before the start of the semester, just like regular incoming students. After completing the courses in Steyr, double degree students International Degree Seeking Students return to their home countries and continue their studies. After graduation, double degree students will receive certificates of completed studies and transcript of records from Steyr. They are also invited to the graduation ceremony in Linz in July.

Degree programs

Bachelor Students
Besides the Global Sales and Marketing Program, which is taught in English, all other Bachelor programs are taught in German. If you are interested in applying for a Bachelor program, you need to contact the assistant of the appropriate Bachelor's degree program. After sending your application you will be invited for a written test and interview in Steyr.

Master Students
Whereas the Global Sales and Marketing program is taught entirely in English, 'Accounting, Controlling and Financial Management', 'Operations Management', 'Supply Chain Management' and 'Digital Business Management' can only be chosen if students speak fluent German. If you are interested in applying for a Master's degree, please contact the appropriate assistant of the Master program and check the prerequisites for Master studies described on our web page. Please be advised to apply early enough – at least six months in advance – as the Austrian authorities may take a very long time to issue a visa. After sending your application you will be invited for an interview covering a case study, which you will be given time to prepare.

When you arrive in Steyr, you will also be in touch with the assistant of your degree program and the International Office. The International Office invites you to the Welcome Week, which takes place in mid-September, just two weeks prior to the start of the academic year.

Our degree programs

Steyr Campus offers six different highly professionally oriented degree programs in the new Bachelor system and five Master's degree programs in which students acquire specialist expertise, social skills and competence in the practical application of skills.

Bachelor's Degree Programs

Accounting, Controlling and Financial Management (F | P)

Controlling, accounting and financial management are some of the integral parts of international capital markets and have further raised the status of the financial sphere. There is a particular focus on understanding the interrelationships in the overall financial system of the enterprise: between the fields of financial accounting, cost accounting, balance sheets, controlling, information management and strategic enterprise leadership.

→ **fh-ooe.at/crf**

Global Sales and Marketing (F)

This interdisciplinary program imparts specialist competence in the fields of sales management, b2b-marketing, mechatronics and negotiation skills, even in a foreign language. A second foreign language besides English (which is also the language of tuition) and a semester in a non-German speaking country are obligatory. Current double degree agreements with partner institutions in Denmark, Finland, the Netherlands, and Poland enable 30% of students to acquire a second degree and further double degree agreements are planned.

→ **fh-ooe.at/gsm**

International Logistics Management (F | P)

Graduates acquire comprehensive training which offers specialised competence in the area of logistics and process management as well as management, marketing, finance & controlling and commercial law. Apart from English, a second foreign language of 'International Business' can be chosen as a compulsory module.

→ **fh-ooe.at/ilm**

Marketing and Electronic Business (F | P)
The program 'Marketing and Electronic Business' provides a broad business background with a focus on management, internet/IT and marketing. These key qualifications make it possible to exploit the internet's potential for enterprises.
→ **fh-ooe.at/meb**

Process Management and Business Intelligence (F | P)
Future process managers receive a solid foundation in health sciences and business economics. Process management methods and a knowledge of the processes involved in treating patients, promoting health and preventive medicine are central to this program.
→ **fh-ooe.at/pmbi**

Smart Production and Management (F)
This interdisciplinary program imparts specialist competence in the fields of business economics, marketing, corporate finance, production economics, logistics, environmental technology, quality management, business/commercial law and mathematics.
→ **fh-ooe.at/spmt**

Master's Degree Programs

Agricultural Management and Innovations
xxxxxxxxxxx
→ **fh-ooe.at/ami**

Accounting, Controlling and Financial Management (F | P)
The CRFM Master's program specifically addresses the key components of successful financial leadership. CRFM is a must first-choice for any student whose career goal is to become a key player in terms of company financial control or is seeking to secure a leading position in a bank or with tax consultants. The program is particularly suitable for would-be entrepreneurs.
→ **fh-ooe.at/crf-master**

Digital Business Management (P)
The commercial world is increasingly shaped by the use of digital media and technologies. These change the face of competition in 'digital business' and lead to new, innovative business models. The term 'digital business' describes the strategic extension of conventional business fields or their reorganization on the basis of changed market laws and market positioning. The first joint-master FH/UNI program Digital Business Management (DBM) concerns itself with the characteristics of this dynamic competitive environment that is shaped by increasing digitization of the value chain and the enterprise processes, new entrepreneurship and global markets, interculturalism, increasing significance of strategic positioning and marketing, strong market dynamics as well as increasing transparency and interconnectedness of a globalized market.
→ **fh-ooe.at/dbm**

Global Sales and Marketing (F | P)
Austria's export economy has succeeded in setting international standards in many fields, notably in industrial plants, machinery and technical goods. These global operations generate a high demand for suitably qualified sales and marketing personnel. The Master program 'Global Sales and Marketing' (GSM) trains you to DEVELOP and MANAGE the future sales, sales management and marketing activities for international companies. For such managers, it is a prerequisite to be aware of cross-cultural challenges created by the globalisation of the world economy.
→ **fh-ooe.at/gsm-master**

Human Resource Management[1] (P)
xxxxxxx
→ **fh-ooe.at/hrm**

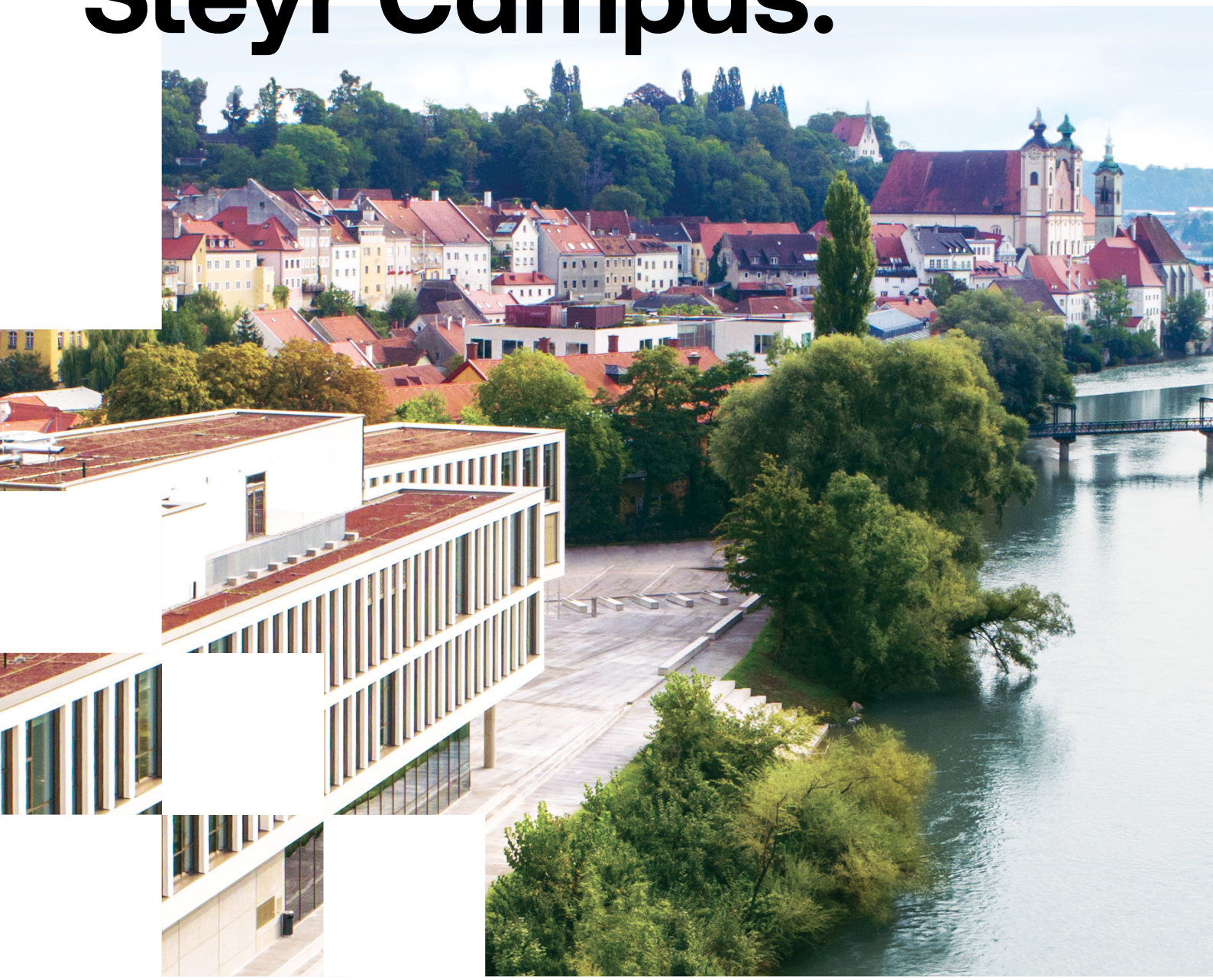
Logistik-Engineering and -Management (P)
xxxxxxx
→ **fh-ooe.at/lem**

Operations Management (F | P)
In the era of globalisation and dynamic change the demands for economic and customer-oriented production increase. Decisions concerning domestic location or outsourcing often determine quality, customer satisfaction and thus the success of the enterprise. Therefore the Master's degree program in Operations Management offers a comprehensive, interdisciplinary training for aspiring top managers in the field of production.
→ **fh-ooe.at/omt**

Supply Chain Management (F | P)
The challenge of the future is to make the transition from the management of individual departments to co-operative thinking and acting. Supply Chain Management – the co-operation of partners all along the value chain – makes this development from individual thinking to comprehensive co-operation possible. Inter-company strategies and co-operation, collaboration with an international focus and the implementation of new concepts and technologies require top-level experts. This is where Austria's first Master's degree program in SCM comes in with its focus on top quality and integral management.
→ **fh-ooe.at/scm**

FT = full time, PT = part time
Program taught in English
[1] Subject to approval by the AQ Austria.

Visit us at Steyr Campus.



Aim → **higher**

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fh-ooe.at

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upper austria

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UNIVERSITY OF APPLIED SCIENCES UPPER AUSTRIA